



Connect • Collaborate • Create



June 2025



## Rules of Engagement

- Mics are NOT muted
- Session is being recorded
- Slides and recording to be provided following the session
- Post questions in chat and we'll be monitoring
- Raise hands if you'd like to ask a question verbally





**1. New Chat and Channels Experience**

**2. Purview Information Protection: Cross-Cloud Protected File Support**



# New Chat and Channels Experience

Stay on top of chat and channels in one place, organize chat and channels your way and quickly navigate and triage messages with this new experience.



# The Why

The new, streamlined chat and channels experience makes it easier to stay on top of what matters most and organize your digital workspace. Catch up on chat, channels and teams in **one place**, create **custom sections** to organize conversations by topics, use **filters to triage messages** and more.

## ✓ Stay on top of what matters

Bring your chat, teams, and channels into one place. Catch up without switching contexts, integrating both chat and channels into your critical workflows.

## ✓ Triage efficiently

Filter to unread messages to catch up on conversations across chat and channels or use the new @mention view to access messages directed at you in one interactive list.

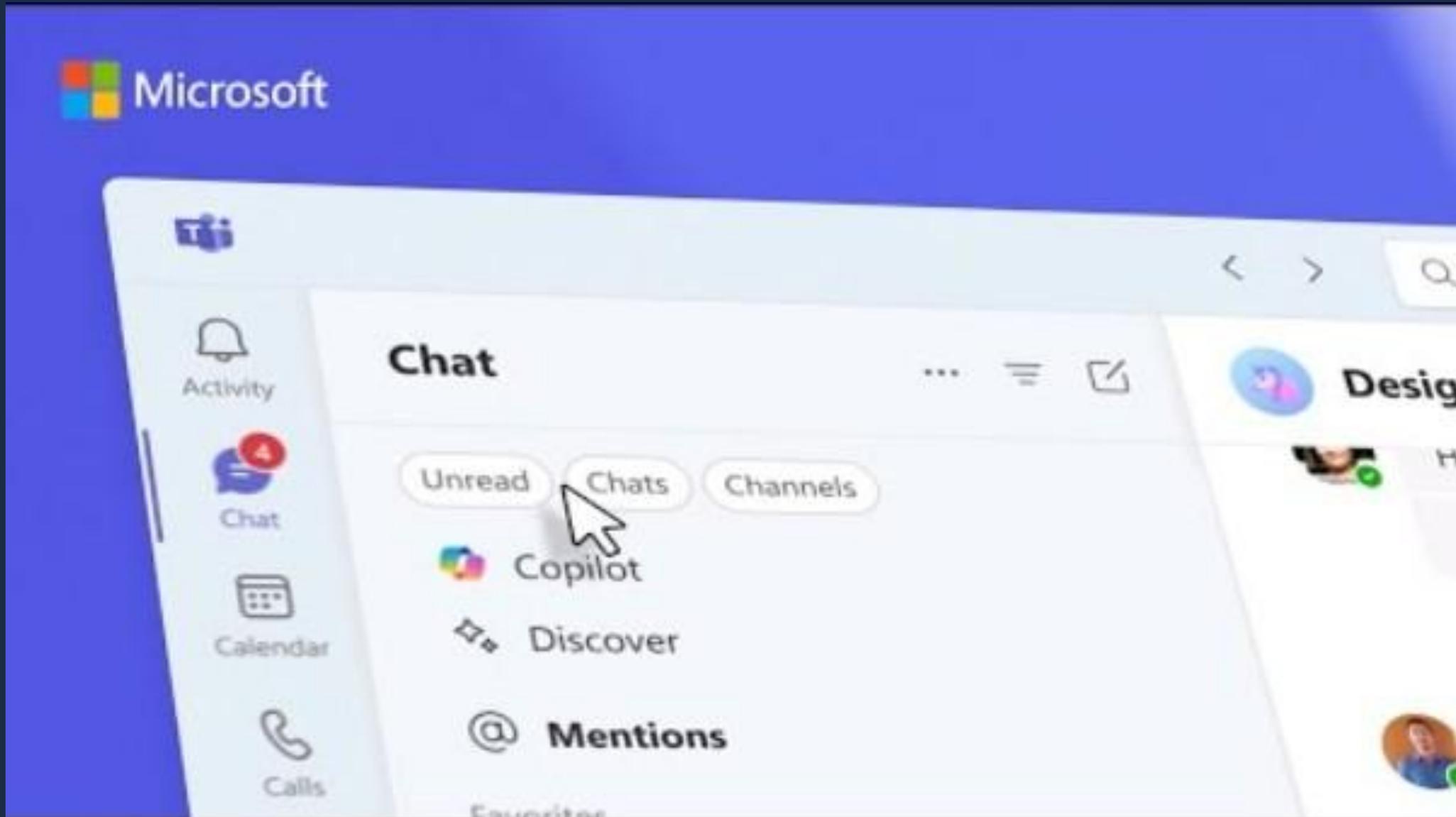
## ✓ Organize your way

A new Favorites section contains your prioritized chat and channels. Create custom sections to organize conversations by projects and topics.

## ✓ Switch to a more familiar view

If you prefer your chats separate from teams and channels, or you want to turn on message previews, you can customize your view at any time.

# The Glitzy Promo



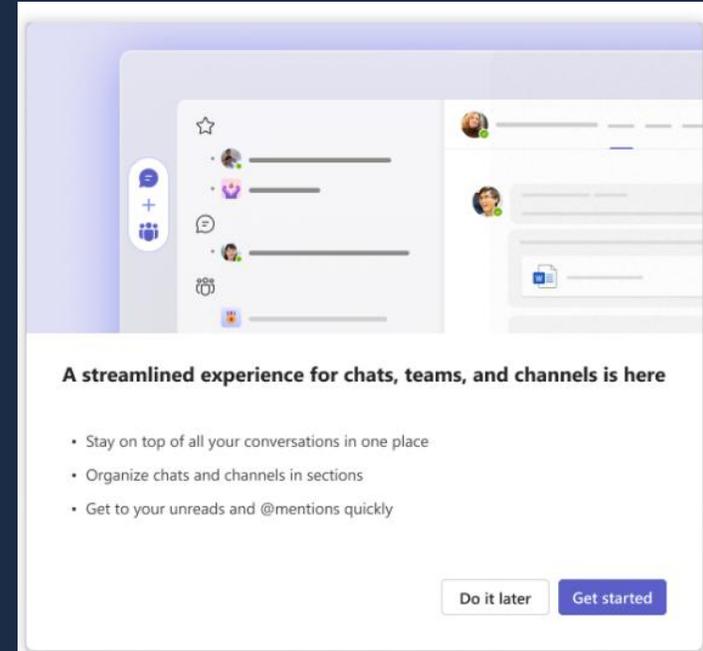


# What to Expect

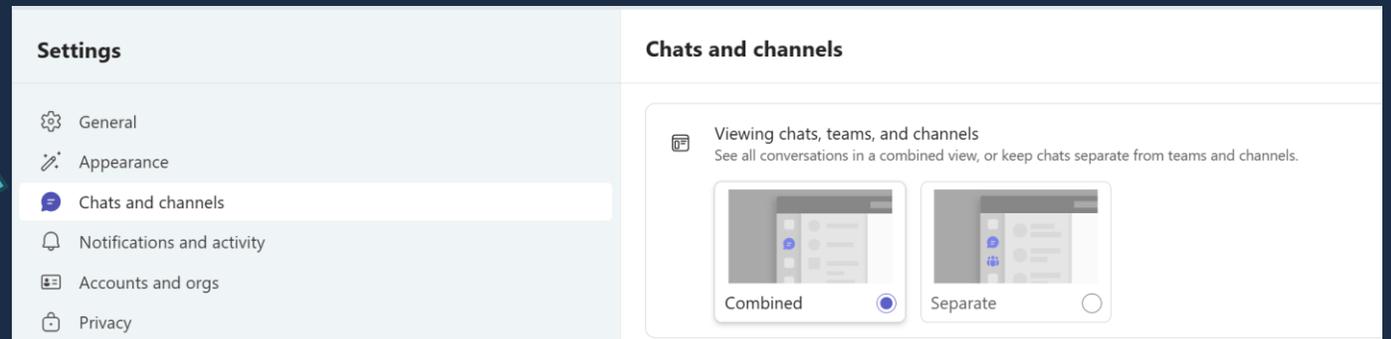
**Expected July 2025 for GCCH – next month!**

First sign: Screen prompting you to get started with the new experience. You can choose “Do it later” to be reminded every day or so, up to three times, before updating your experience.

About a week later, if you haven’t started yet, you will see a final “Get started” screen and transition to the new experience.



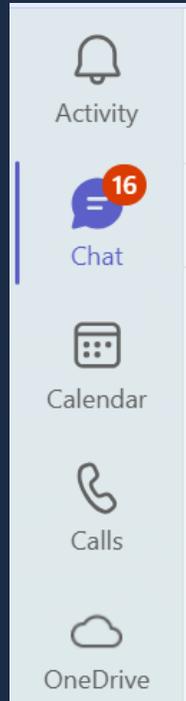
But...You can revert to ‘Separate’ view



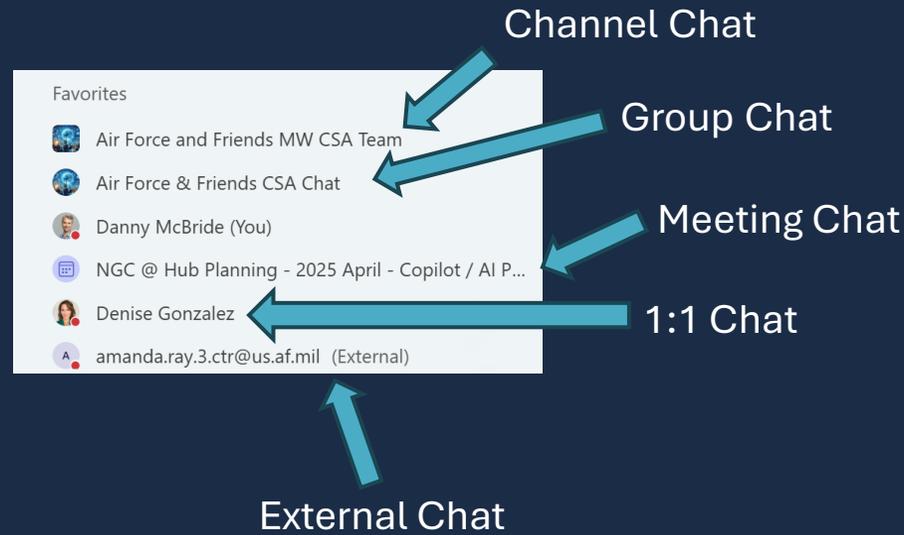


# Key Features

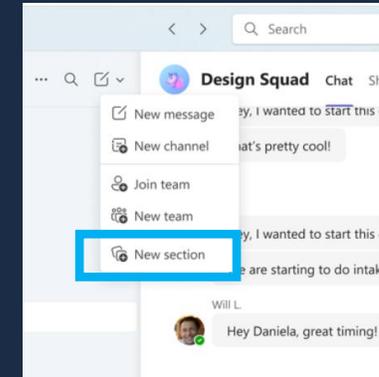
1. Collapsed 'Chat' and 'Teams' apps into single **Chat** app.



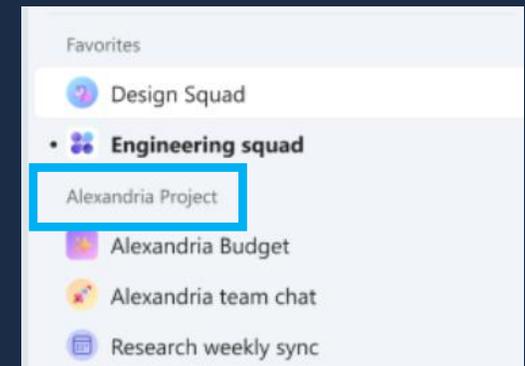
2. The **Favorites** Sections includes chats, channels, meeting chats (up to 25)



3. Custom **Sections** to organize key topics or projects (up to 50)

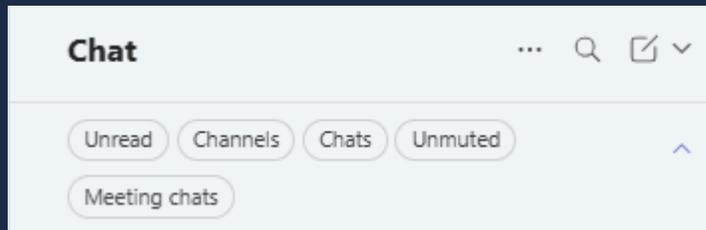


You can now add/drag and drop related channels and chats (1:1, group, and meeting chats) to the section to keep track of what's important to you.

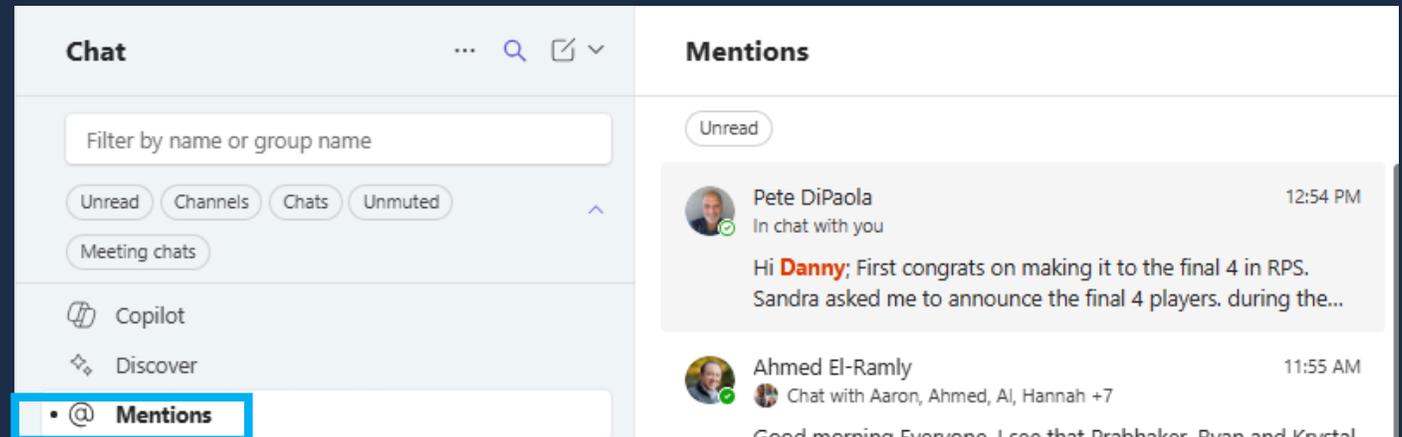


## Key Features (cont'd)

- The **Filters** options quickly focus your chat and channels list. The Unread, Channels, Chats, and Meeting chats filters are shown by default. The Meeting chats and text search filters can be accessed via the More filters arrow button.



- The new **@Mentions** view shows all your personal @mentions into one interactive list. Quickly access Teams notifications that include @mentions, spanning chats, meeting chats, channels (including hidden channels), enabling you to focus and prioritize conversations.





## Resources

<https://adoption.microsoft.com/en-us/microsoft-teams/new-chat-and-channels-experience/>

<https://adoption.microsoft.com/files/microsoft-teams/chat-and-channels/Teams-new-chat-and-channels-user-guide.pdf>



**Thank you!**





**Thank you!**



**GCCH  
M365  
Monthly  
Webinar**





# Appendix

# Frequently asked questions

**1. Is there an admin policy to enable or disable the new experience, or to set the defaults?**

There are no new admin policies for the new chats and channels experience. Each user can make choices to optimize for how they work best, guided by the in-product onboarding.

**2. Why is the new combined tab called Chat?**

The Chat app name keeps things short and simple when using the combined experience for chats, teams, and channels. The familiar name is intended as the natural place for messaging across 1:1, group, and meeting chats and the user's channels. When a user has both the Chat and Teams apps, the separate names reflect the split of collaboration content in each app.

**3. What if Chat is disabled via policy?**

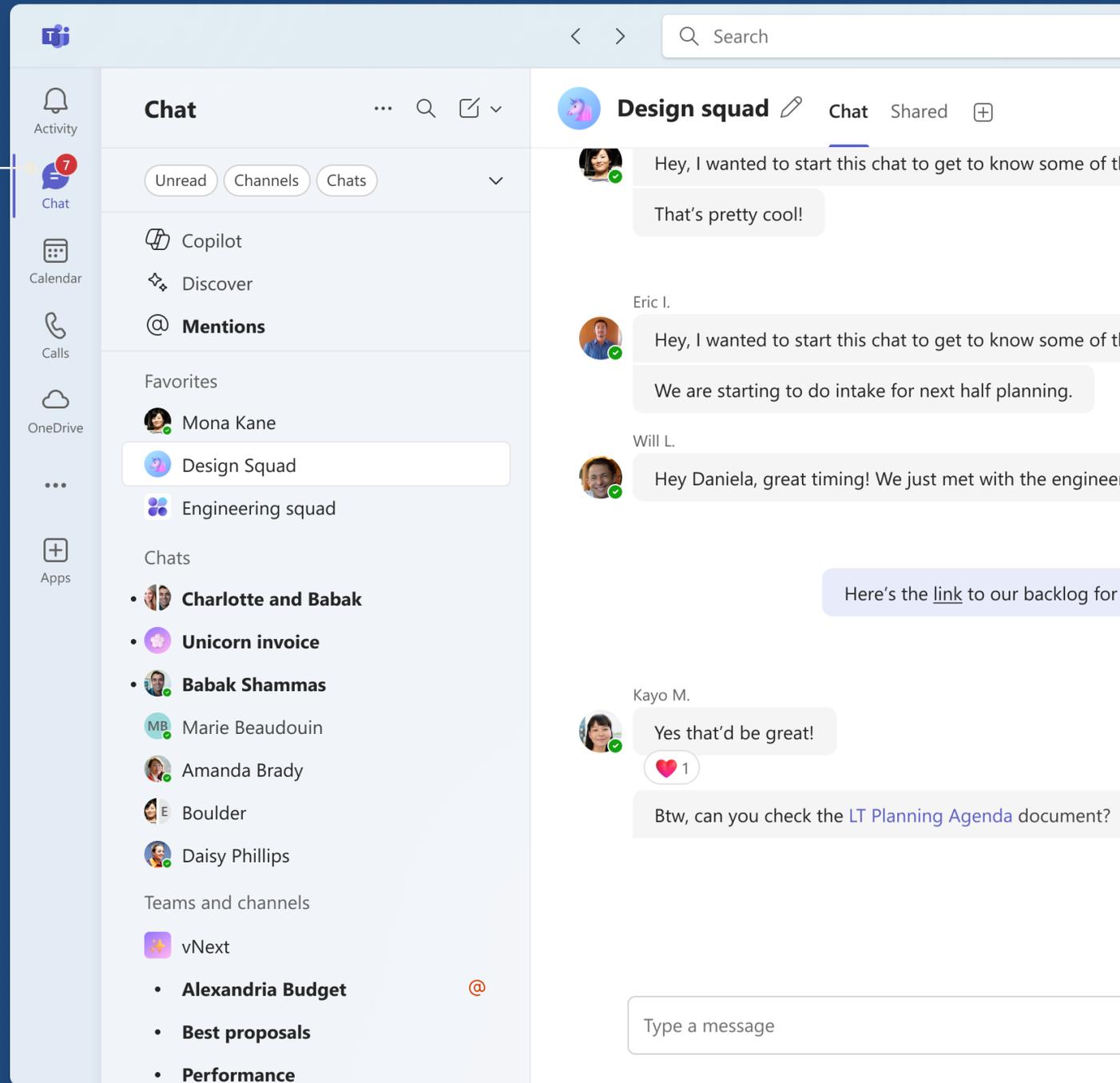
Users will continue to see the Teams app by default, instead of the combined chat, teams, and channels in Chat. They cannot choose the combined Chat experience in settings.

# Stay on top of chats and channels, all in one place

The new experience brings chat, teams, and channels into one place under Chat.

Users can easily navigate between all conversations and focus on what matters without switching between apps and contexts.

A self-service, guided onboarding flow will help users discover the new experience and configure it to their preferences. Users who prefer to keep chat and channels separate can easily do so during the onboarding process or at any time later.

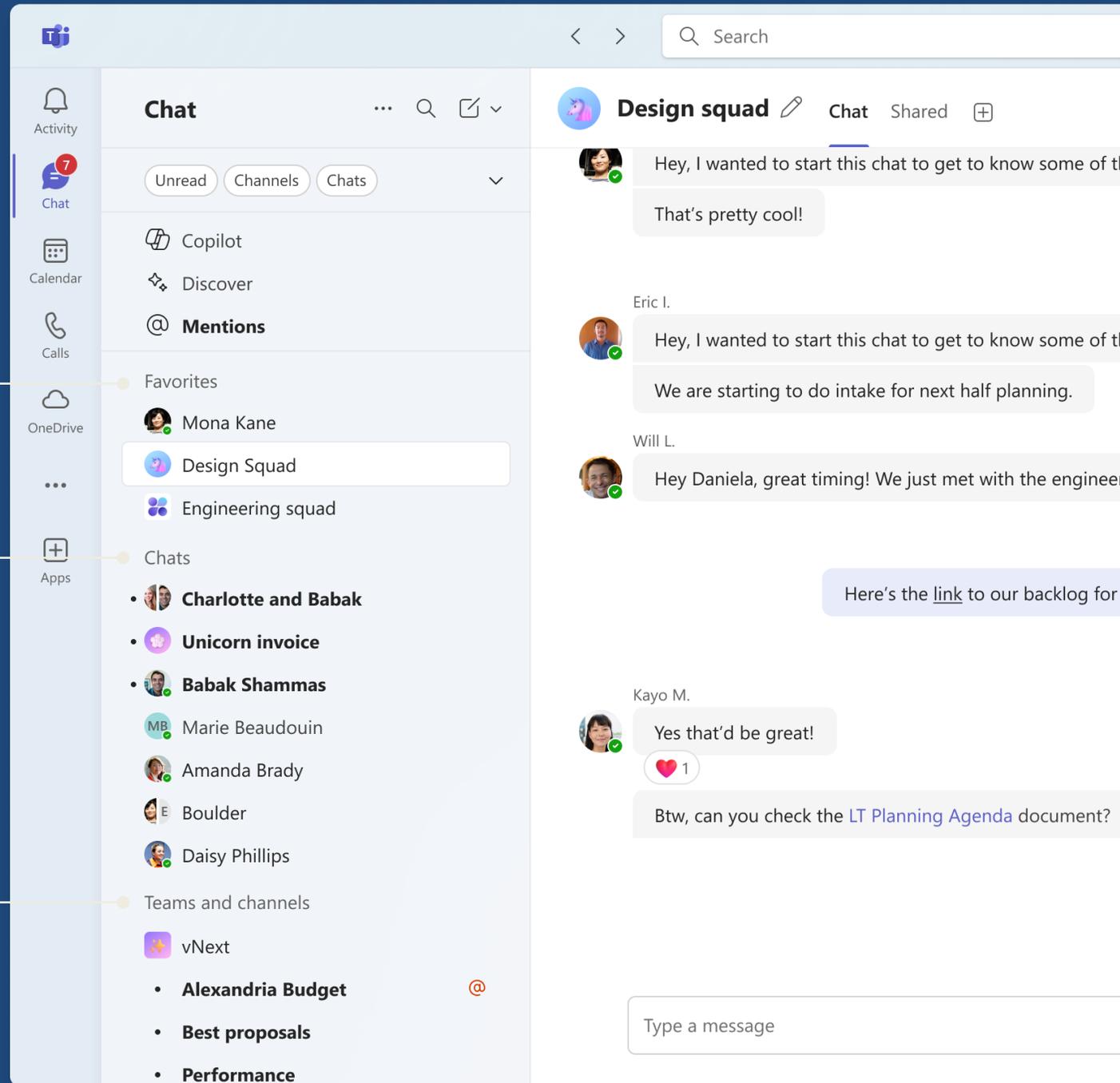


# Organize conversations

The new Favorites section brings a user's previously pinned chats and channels together.

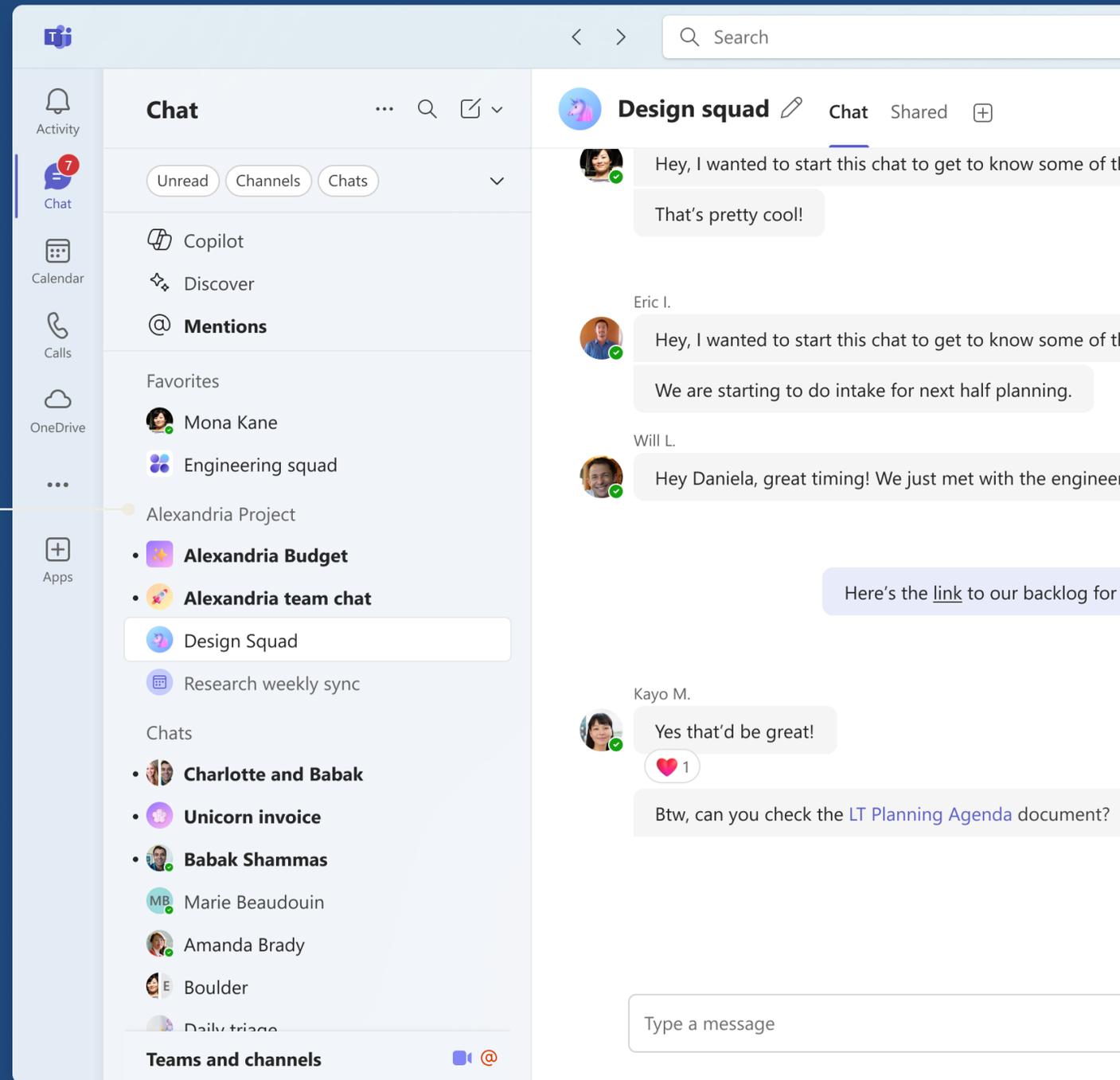
The rest of a user's chats are here, in order of message recency.

Teams and channels are below chats, organized in the same order as the Teams view.



# Organize conversations

With custom sections, users can bring all relevant conversations on a project or topic together into one place, across chats, channels, meetings, Teams bots, or AI agents.

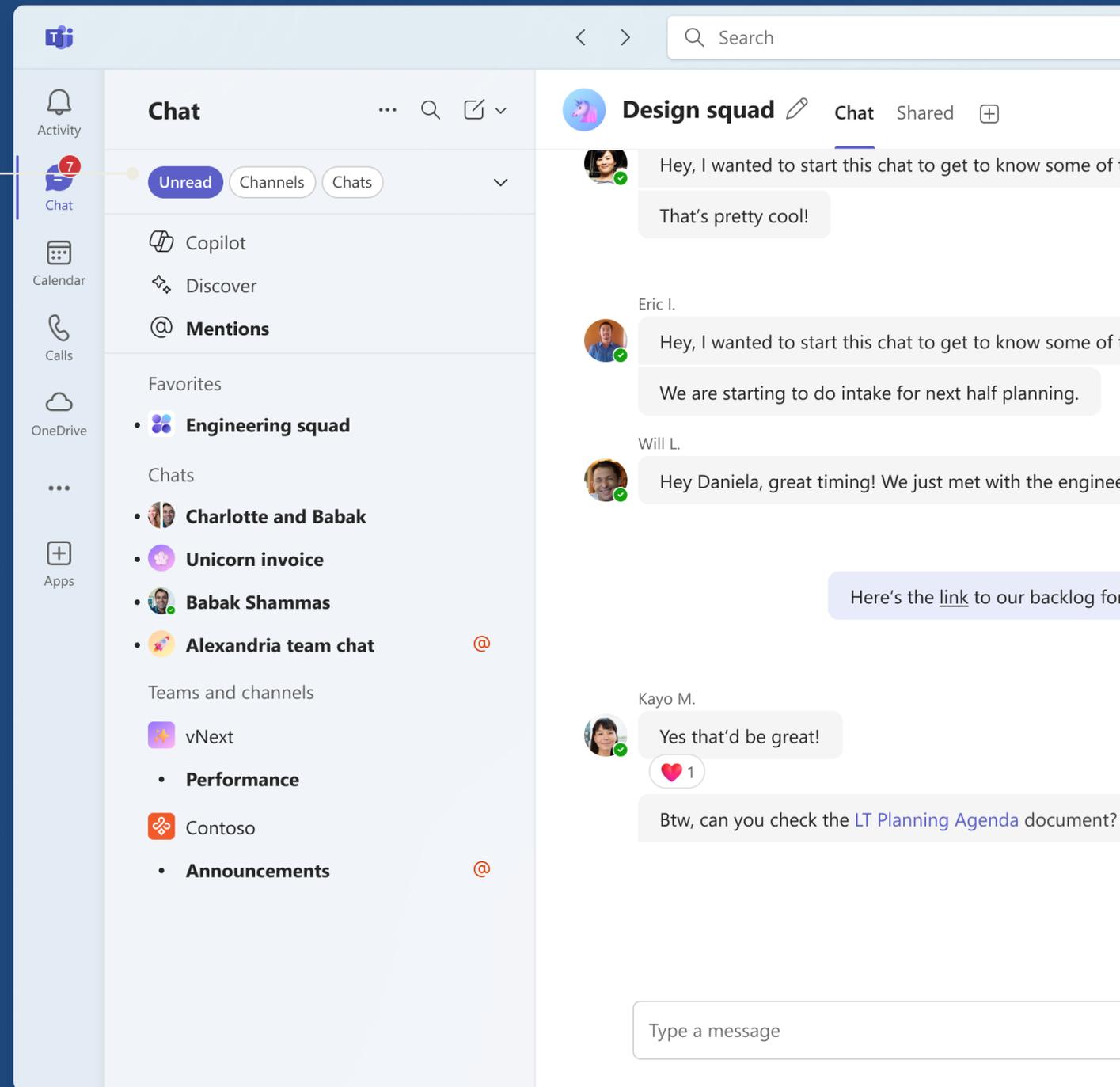


# Effectively triage messages

New **filters** help users prioritize messages with a single click, for example unread, channels, or meeting conversations.

Users can select unread alongside one of channels, chats, or meeting chats filters to narrow down further. Filters are persistent until removed.

When using the unread filter, a read message will be removed from the view when you select the next message, or on mobile you can pull to refresh the view and remove read items.

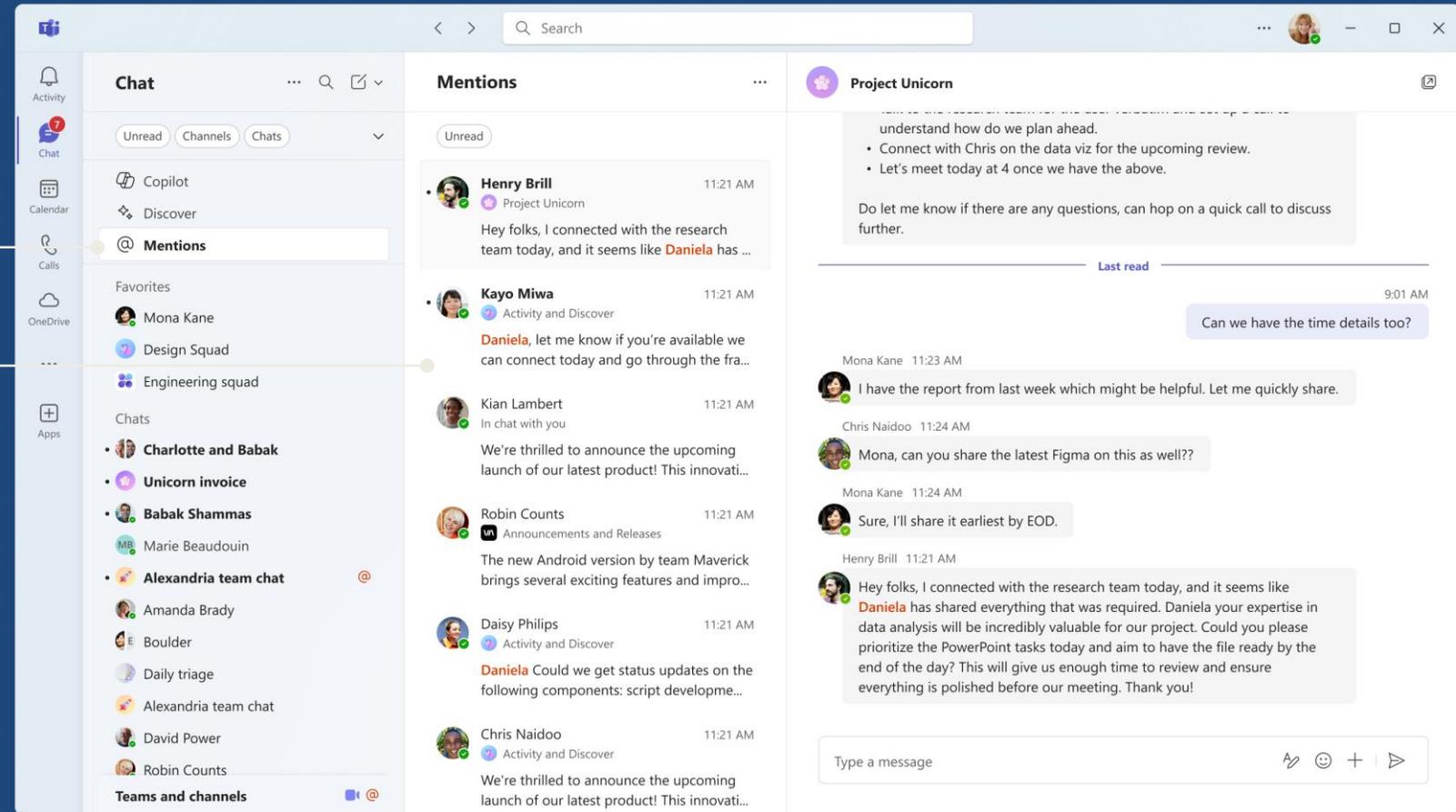


# Effectively triage messages

The new **@Mentions view** gathers all personal mentions into a single interactive list.

Now, users can quickly access all conversations that include @mentions without having to search through multiple conversations.

The Tag mentions view gathers your tag mentions from channels into one interactive list as well.



# Navigate quickly

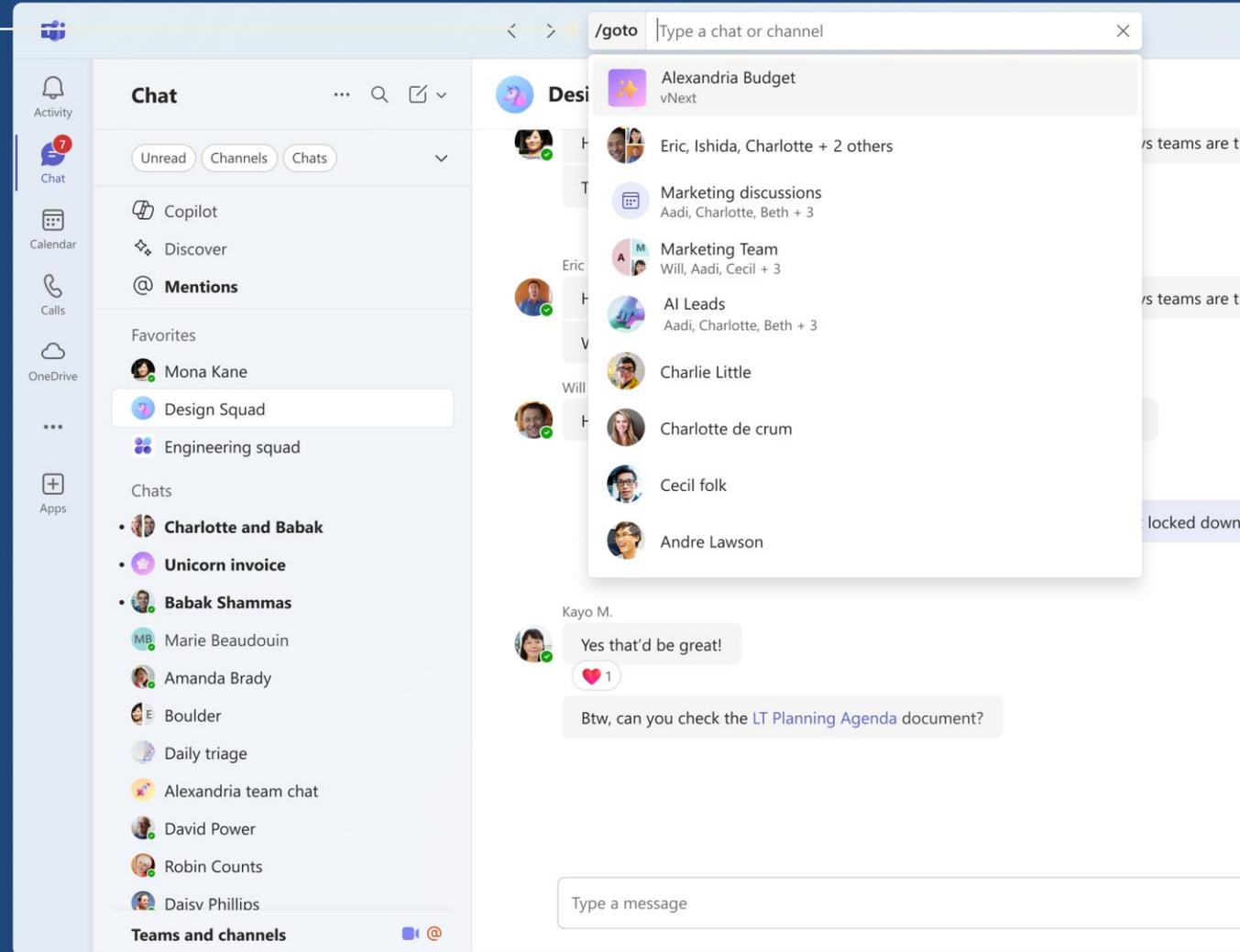
Click the **quick navigation bar for teams and channels** to instantly scroll to the Teams and channels section.

The navigation bar displays in bold when there are unread messages in the Teams and channels section, or with indicators like "@" for unread @mentions in channels.

The screenshot displays the Microsoft Teams interface. On the left is the navigation bar with icons for Activity, Chat (with a red '7' badge), Calendar, Calls, OneDrive, and Apps. The 'Chat' icon is bolded. The main pane shows a list of chat items: Copilot, Discover, Mentions, Favorites (Mona Kane, Design Squad, Engineering squad), and Chats (Charlotte and Babak, Unicorn invoice, Babak Shammas, Marie Beaudouin, Amanda Brady, Boulder, Daily triage, Alexandria team chat, David Power, Robin Counts, Daisv Phillips). The 'Design Squad' chat is selected. On the right, the chat window shows messages from team members, including a message with a link and a heart reaction.

# Save time when communicating

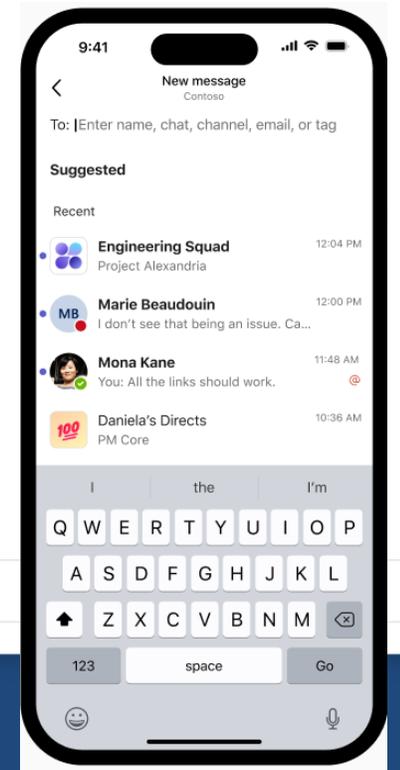
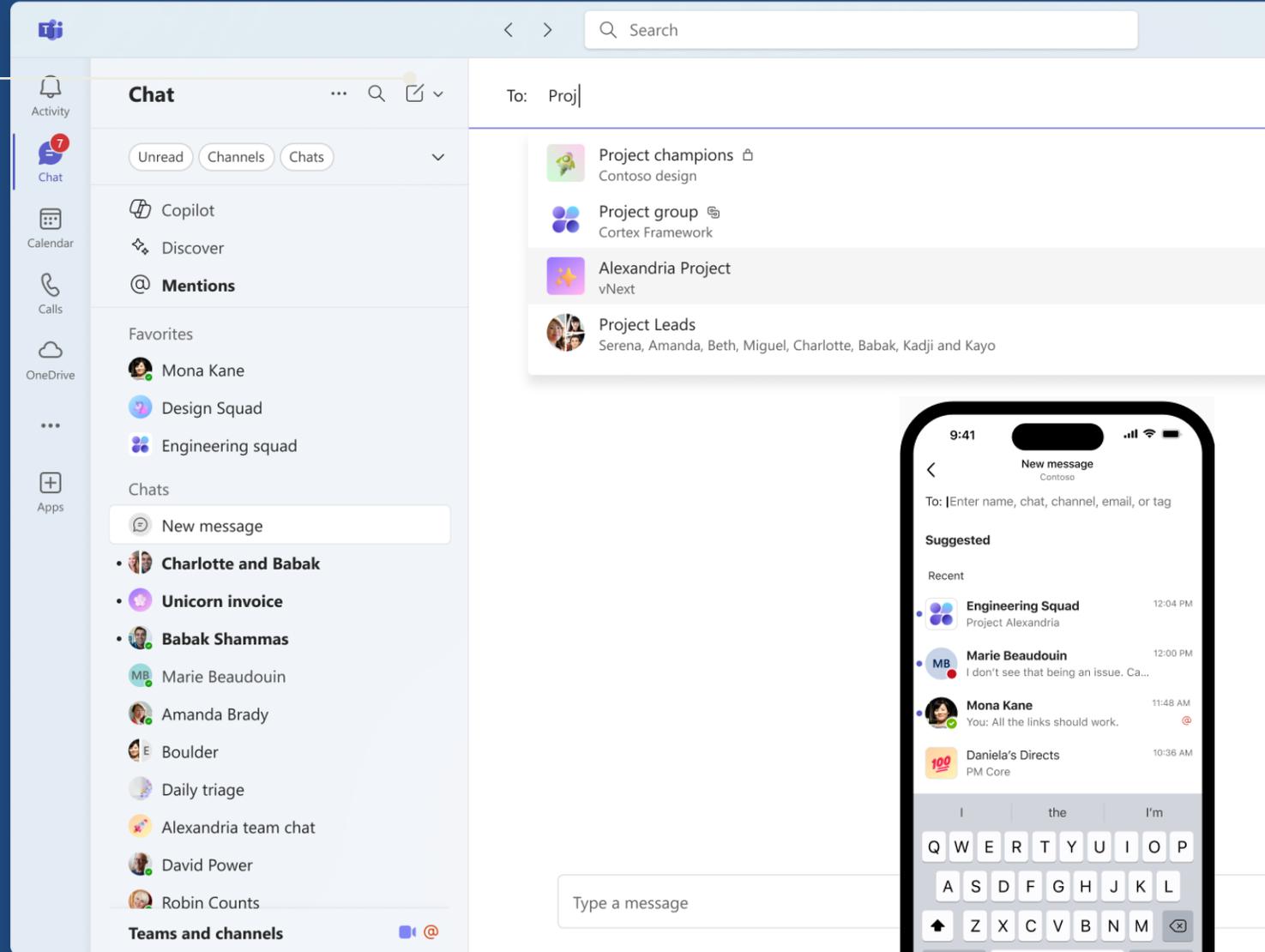
The new keyboard shortcut for go to, Ctrl+G (Cmd+G on Mac), narrows search to just chats and channels and takes users quickly to a specific conversation.



# Save more time when communicating

Users can start a message to any chat or channel from the new message feature.

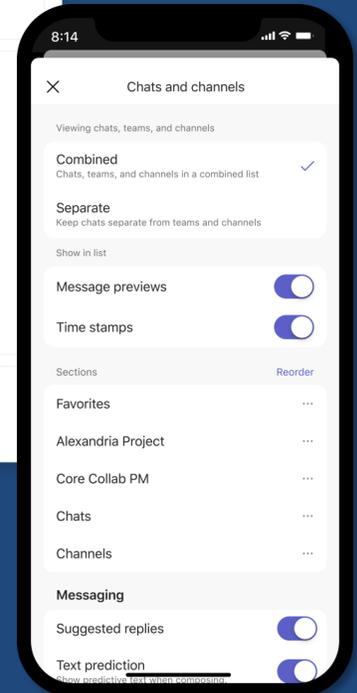
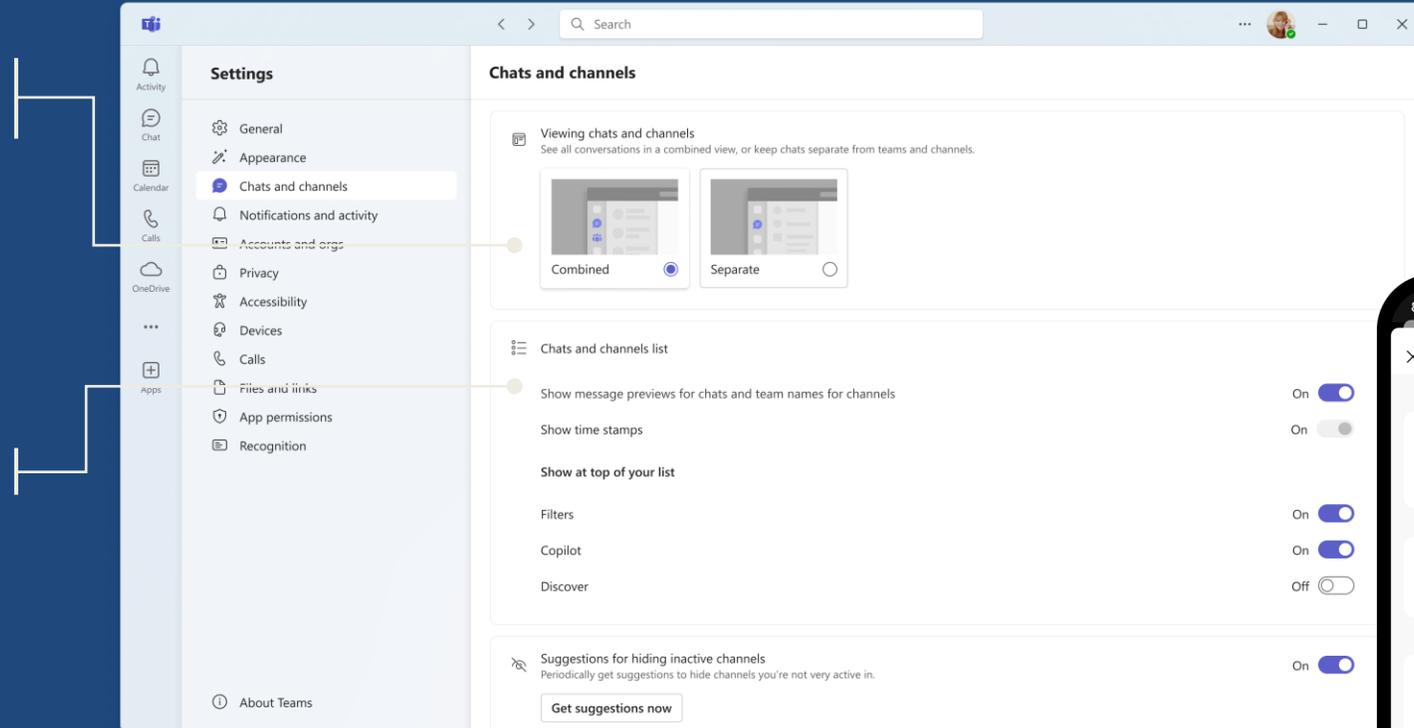
Access new message quickly with the keyboard shortcut Ctrl+N (Cmd+N on Mac).



# Customize the experience

Every user has a unique way of working. Customize Teams chat and channels to align with personal workflows with new controls.

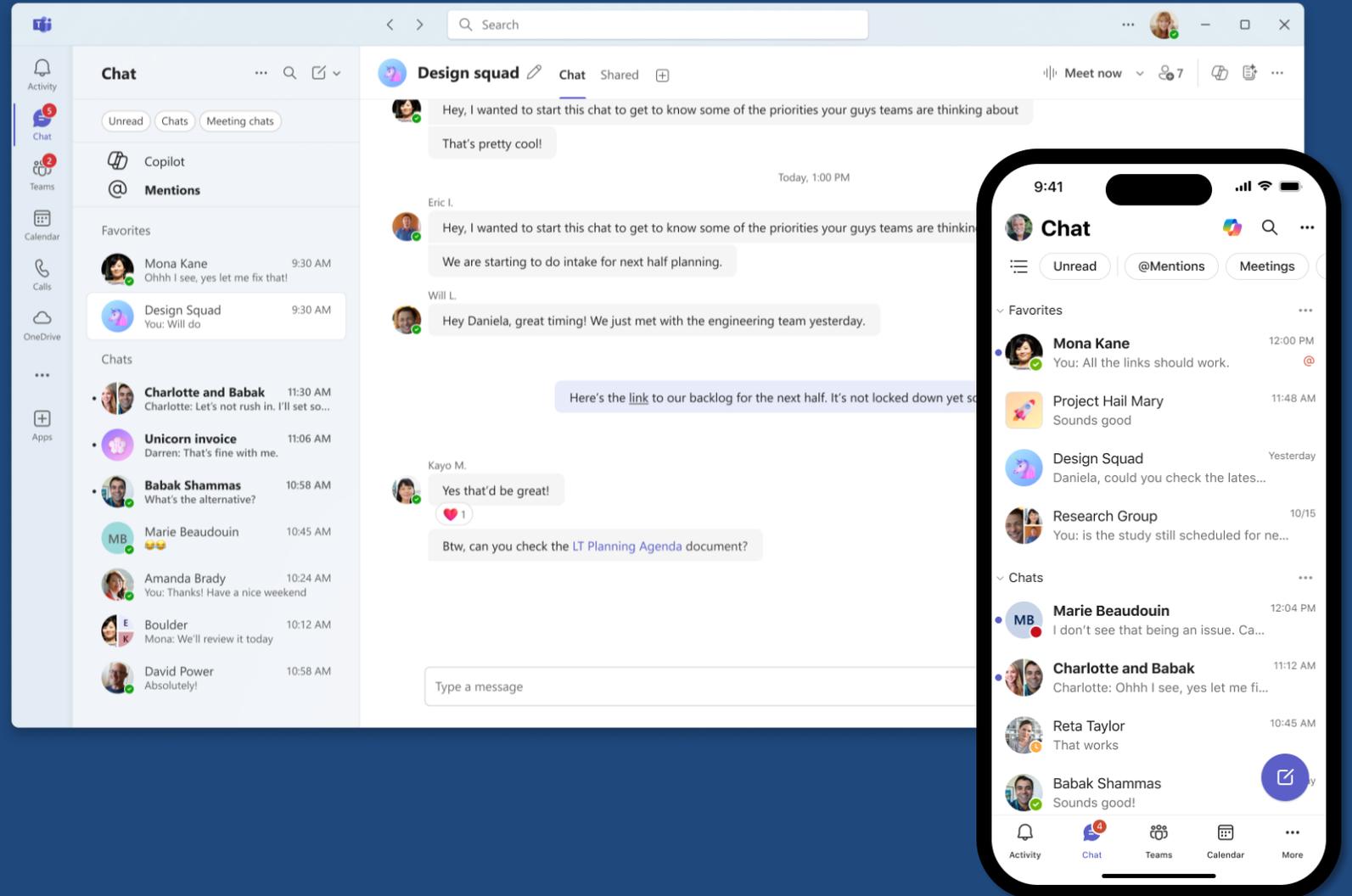
Users can choose to view chat and channels separately like before, and to turn on **message previews**.



# Separate Chat and Teams views

When using the separate Chat and Teams views, users get the benefits of the new **filters** and the **@Mentions** view to triage and organize their list, as well as the **new message** and **go to** commands navigate quickly across conversations in chats or channels.

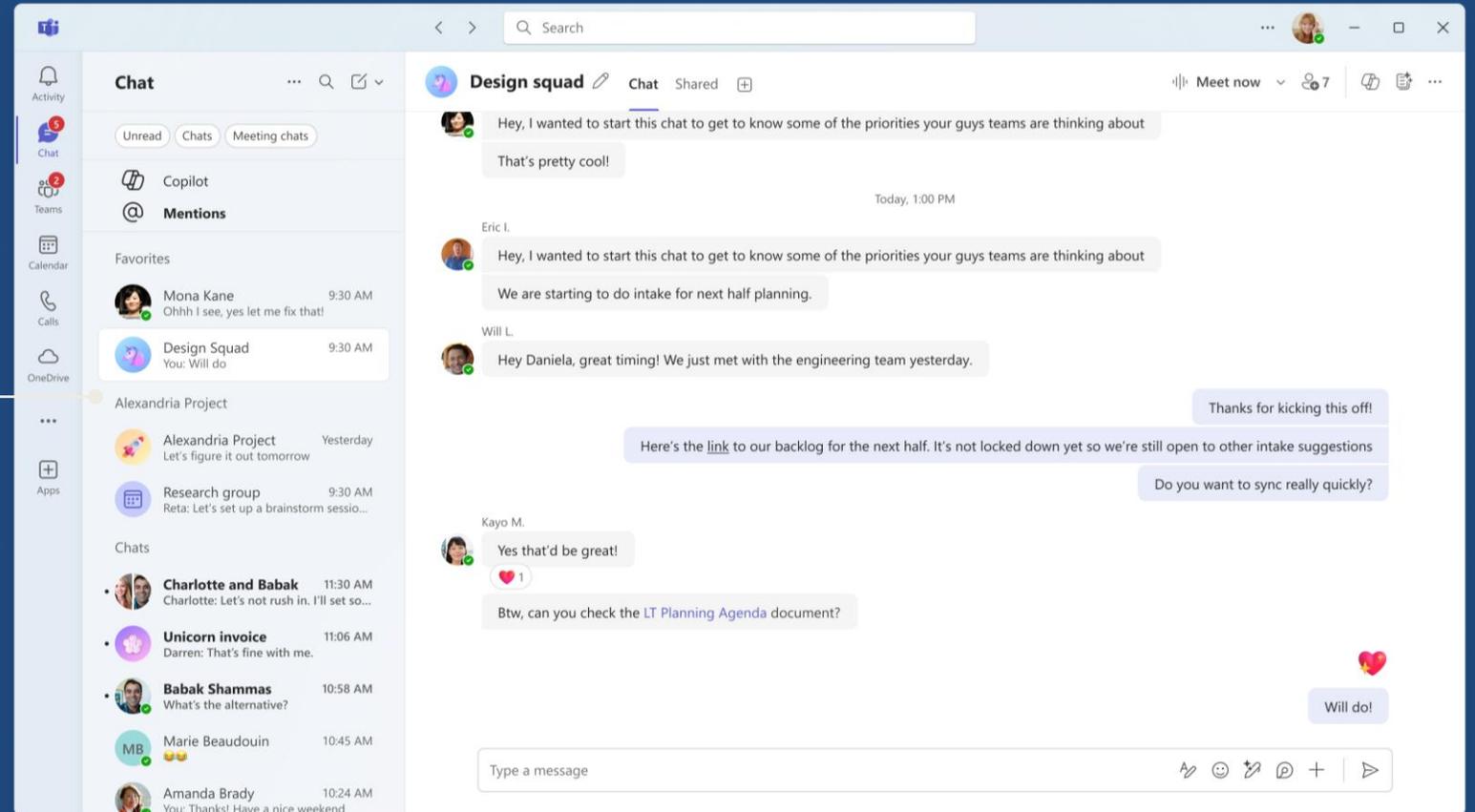
With separate Chat and Teams views, the **@Mentions** view shows only chats or channels, respectively.



# Separate Chat and Teams views

Users can also organize conversations with **Custom** sections when in separate Chat and Teams views.

Sections only show chats or channels, depending on whether the user is in Chat or Teams views.

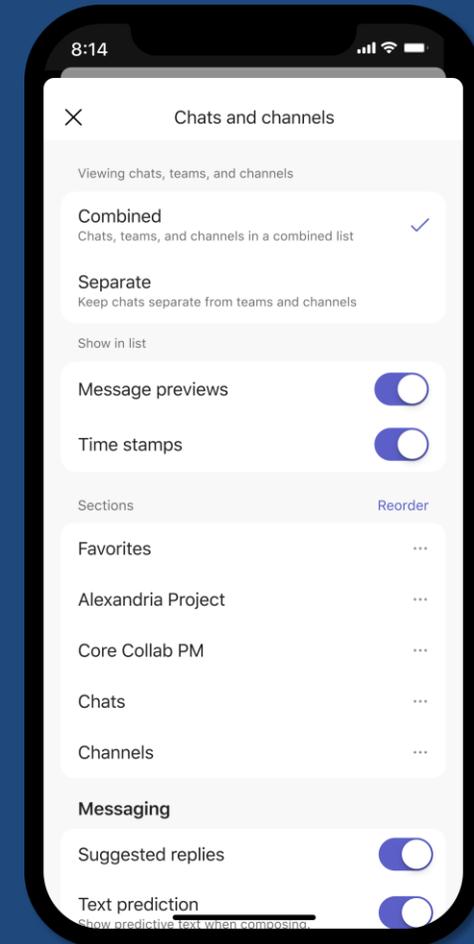
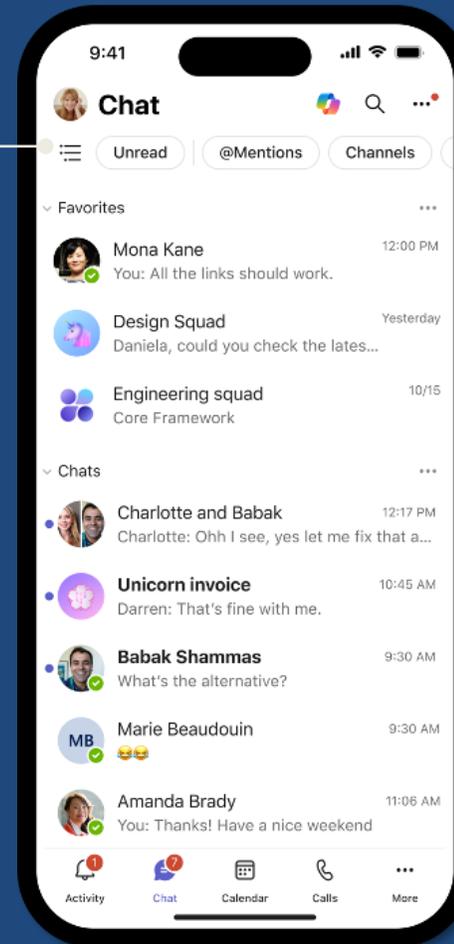


# Optimized for mobile

With the Teams mobile app, users' sections, and organization are synced with desktop. Filters and the @Mentions view are right here to for quick triage anytime.

The **view toggle** next to the filters lets users switch between organizing the list by sections or in order of recent messages.

Message previews are shown by default in the mobile combined Chat view. Users can customize the mobile experience by choosing to stay in the combined Chat view or switching to separate views. These settings don't have to be the same as the user's settings on desktop.



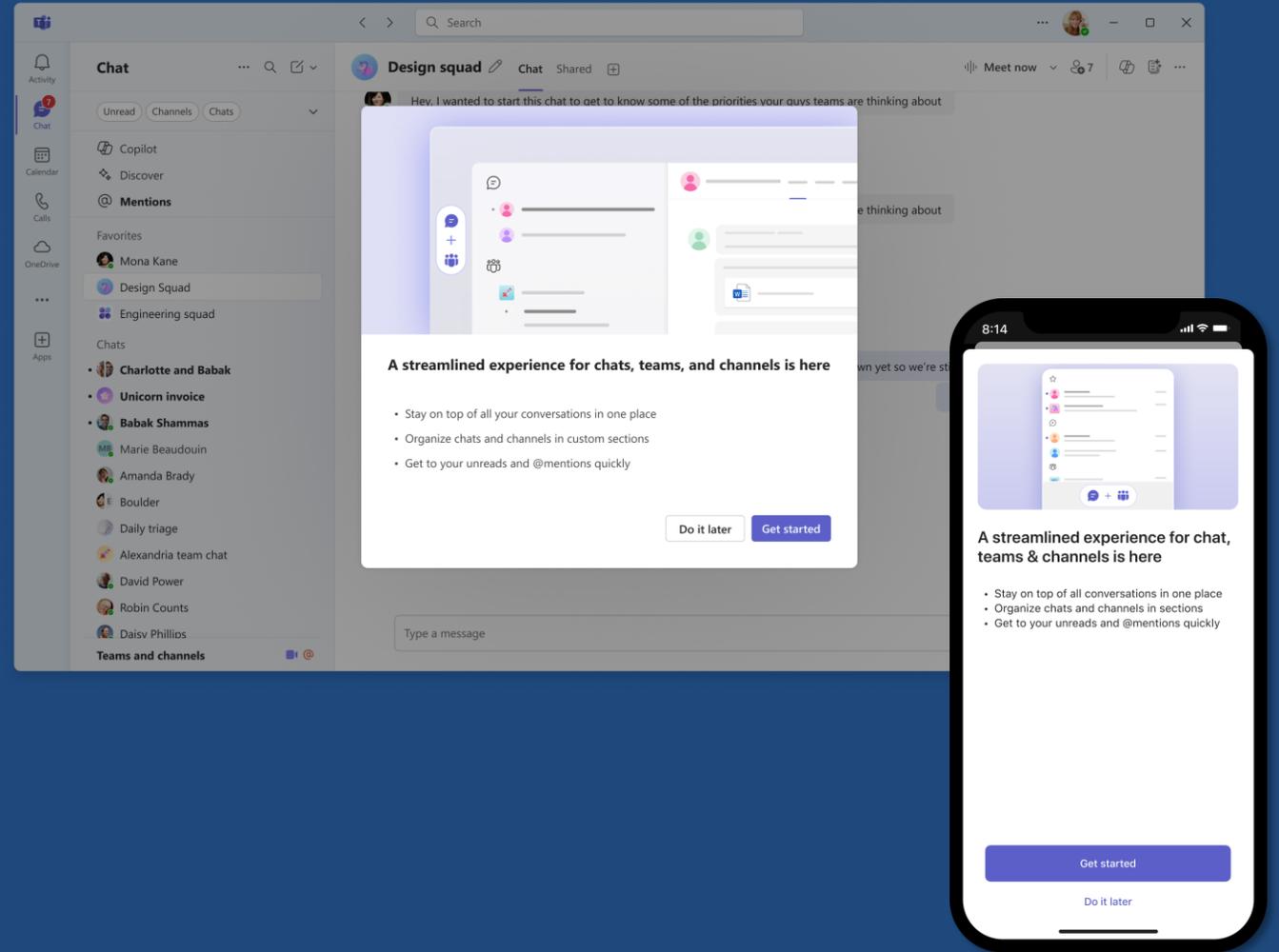
# Onboarding

When the new experience is available for a user, this Get started screen will display.

The Get started button will take users to the new combined chat, teams, and channels experience in Chat.

Users will have the option to defer the new experience up to three times over the course of approximately three days, with the Do it later button, providing flexibility.

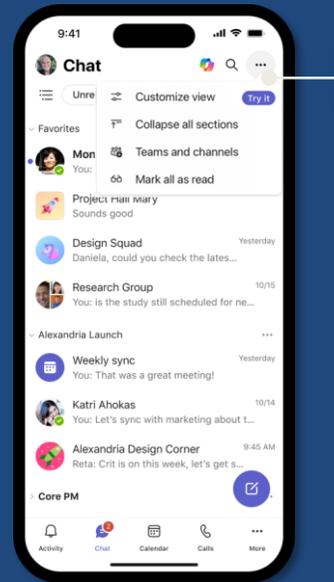
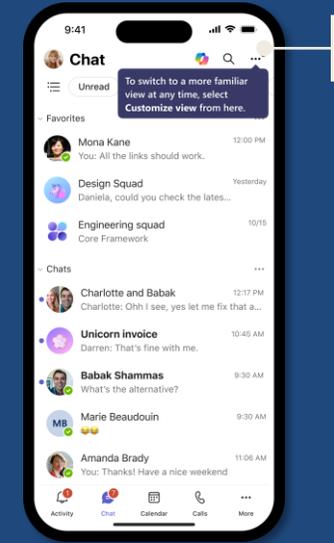
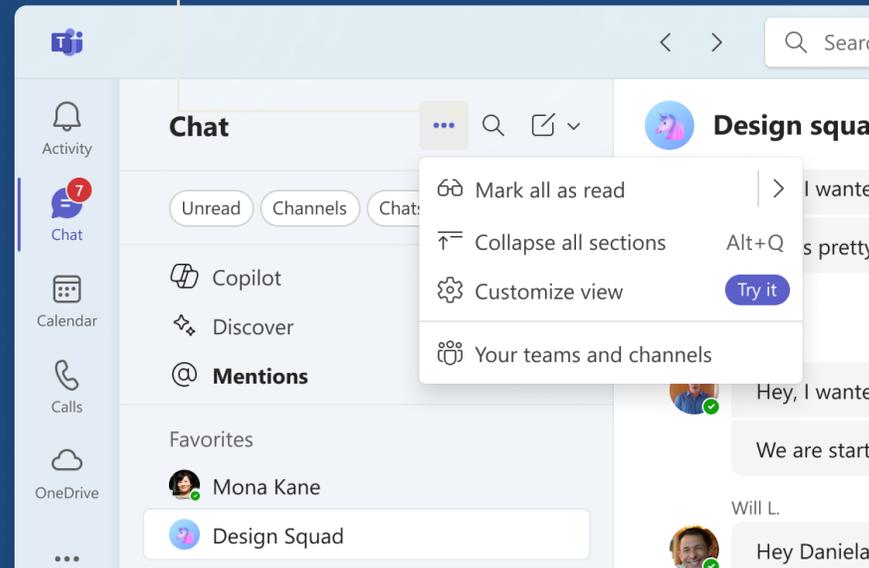
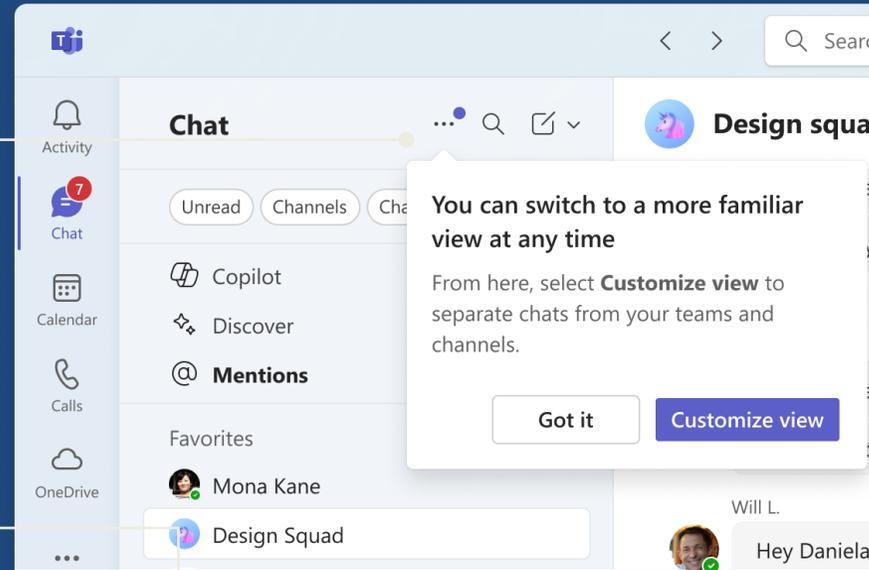
About a week after the new experience is available for a user, if they are not yet onboarded, they will be presented with a **final Get started** screen and transition to the new experience.



# Onboarding

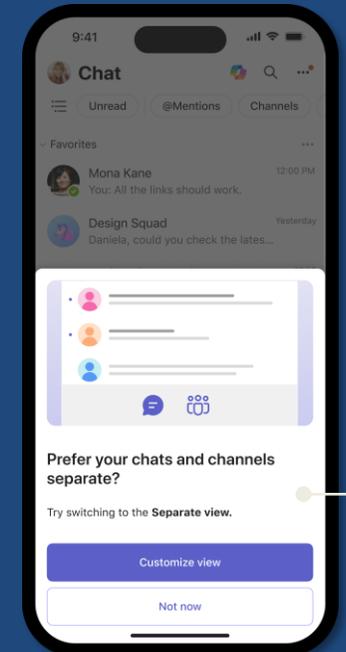
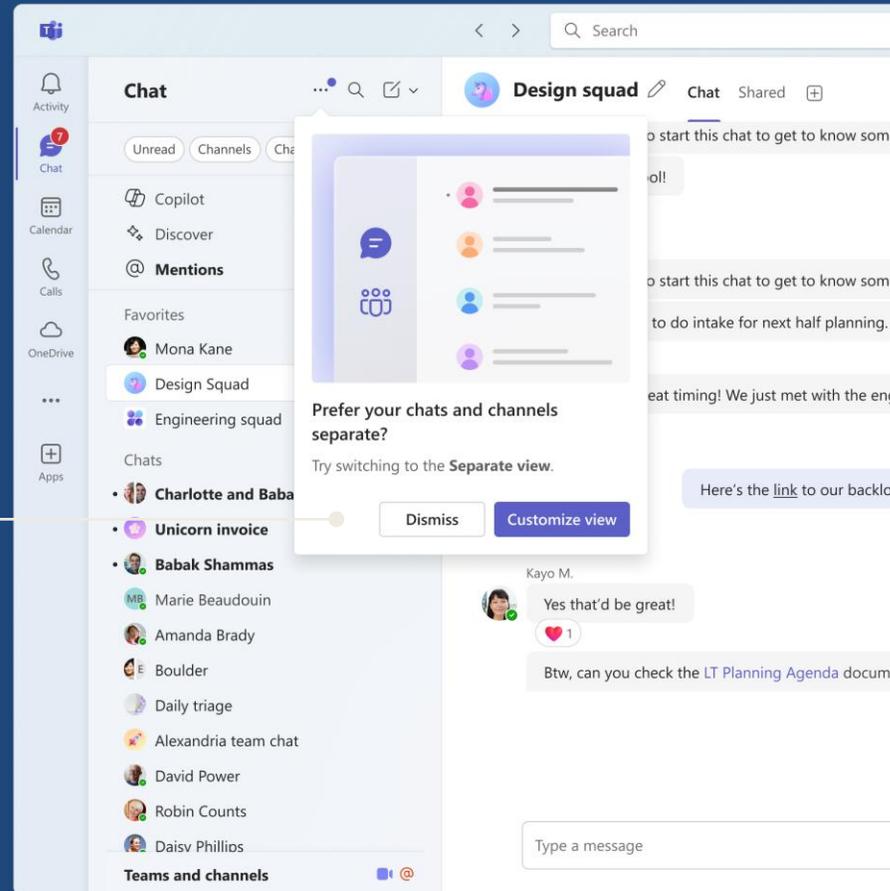
A guide highlights the location of new controls where users can further customize to suit their preferred style.

A reminder dot will appear on the More list options menu, and in the menu, the Customize view button is marked with a badge to “Try it”.



# Onboarding, continued

Later, after a user has spent time in the combined Chat view, a second guide reminds them that they can choose to separate chats and channels any time.

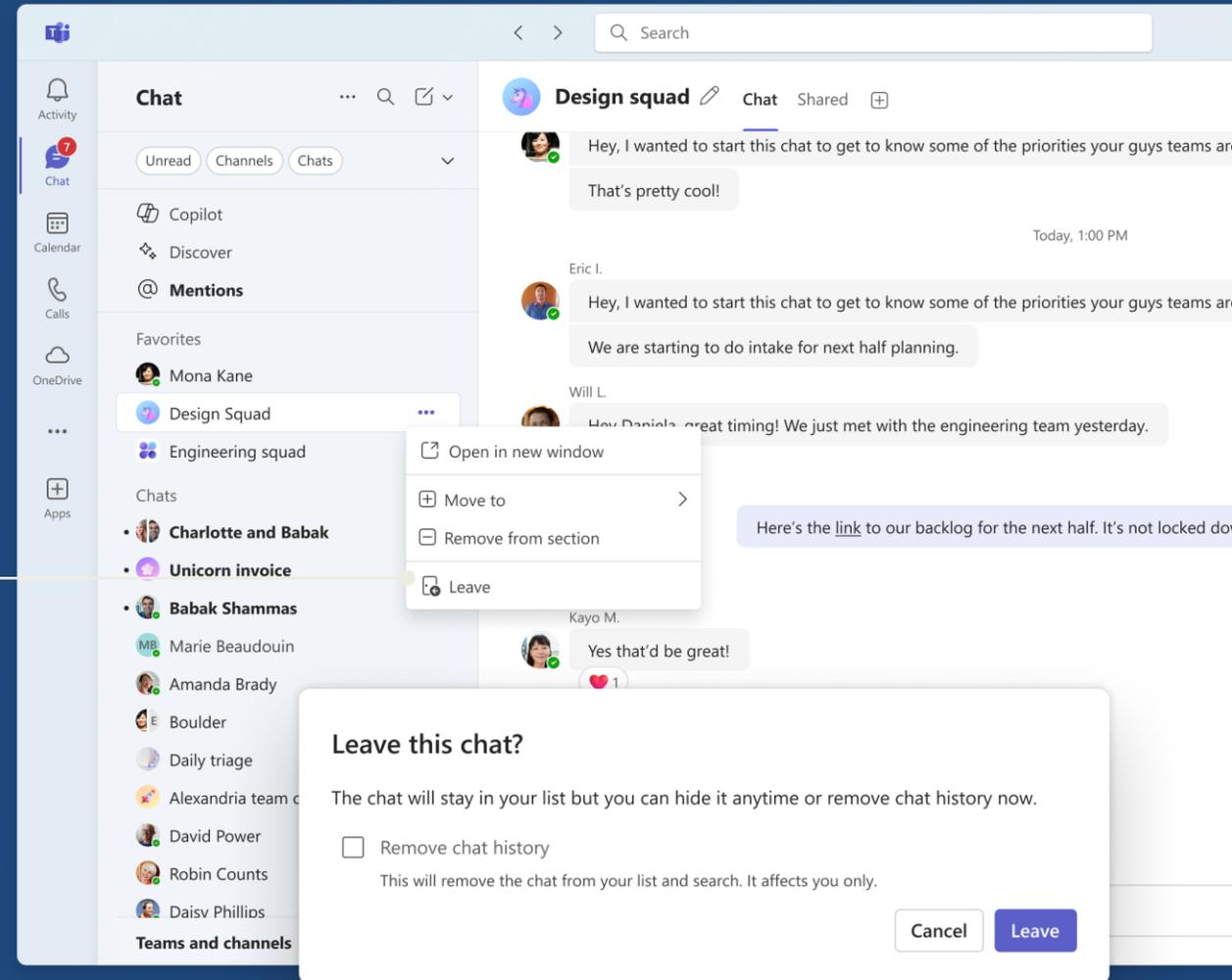


# Removing chats and chat history (formerly Delete chat)

To clarify the behavior of actions for chats, instead of the **Delete** action for group, meeting or 1:1 chats, in group chats and meeting chats, users can remove the chat and chat history by using **Leave**.

Users will be asked if they want to keep or remove chat history. Removing chat history will function as **Delete** did before, removing the chat history from their list.

In 1:1 chats, users can remove the chat from the chat list and remove chat history for themselves with the **Remove chat history** action.



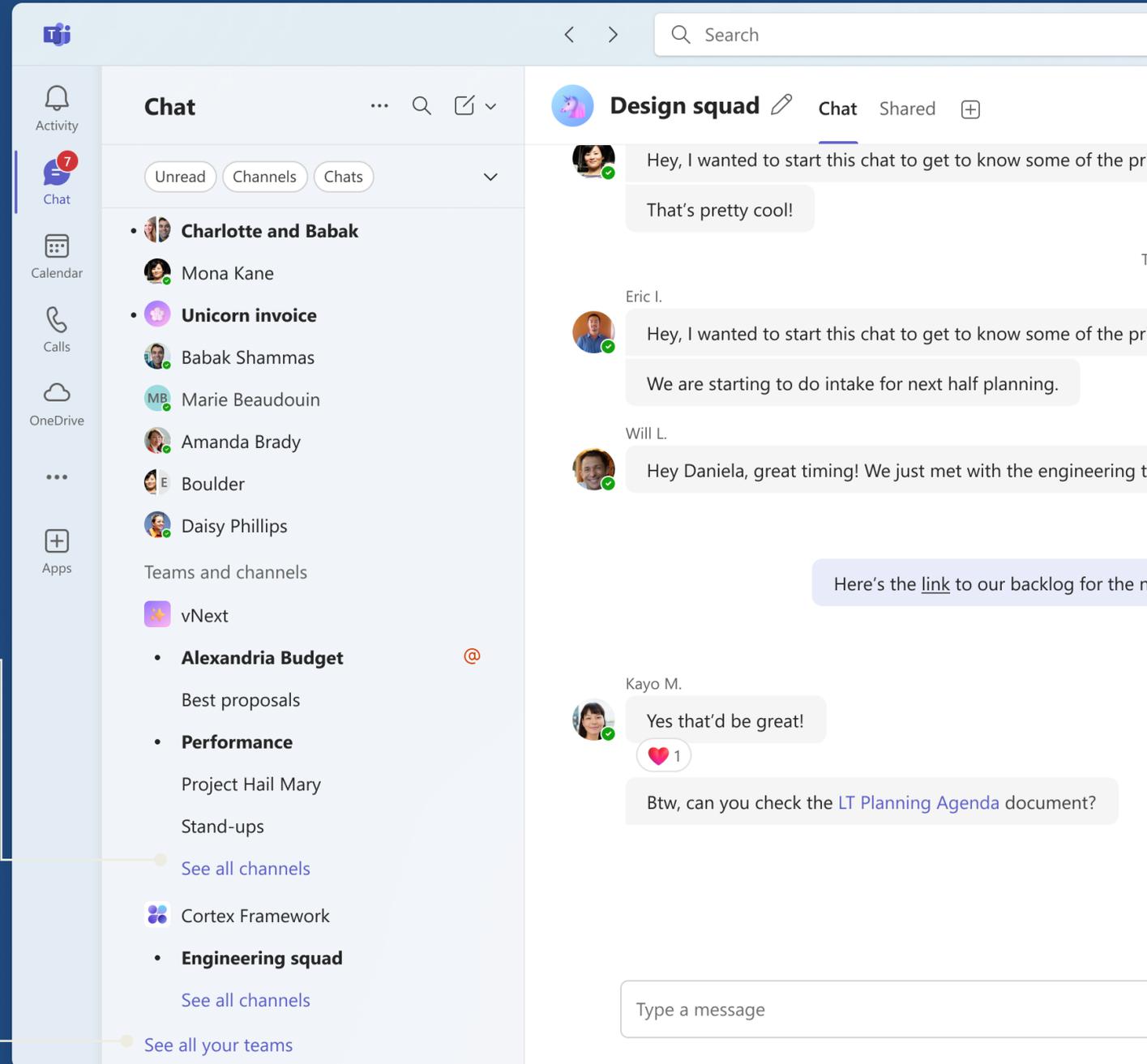
# Your teams and channels

To focus on the channels most important to the user, the teams and channels list shows all teams with at least one shown (non-hidden) channel.

Instead of the “Hidden teams” section from before, teams that were hidden but contain at least one shown channel are displayed as collapsed at the bottom of the list. Teams with no shown channels are not displayed in the list.

Users can find a list of all channels in a team, including hidden channels, by clicking on See all channels in the team’s list. To view all teams, including those with no shown channels, click **See all your teams** at the bottom of the list. From this view, selecting a team and choosing to **Show** a channel will also display its team in the list.

Teams can be removed from the list by using the **Hide all channels** option from the team’s More options “...” menu in the list.

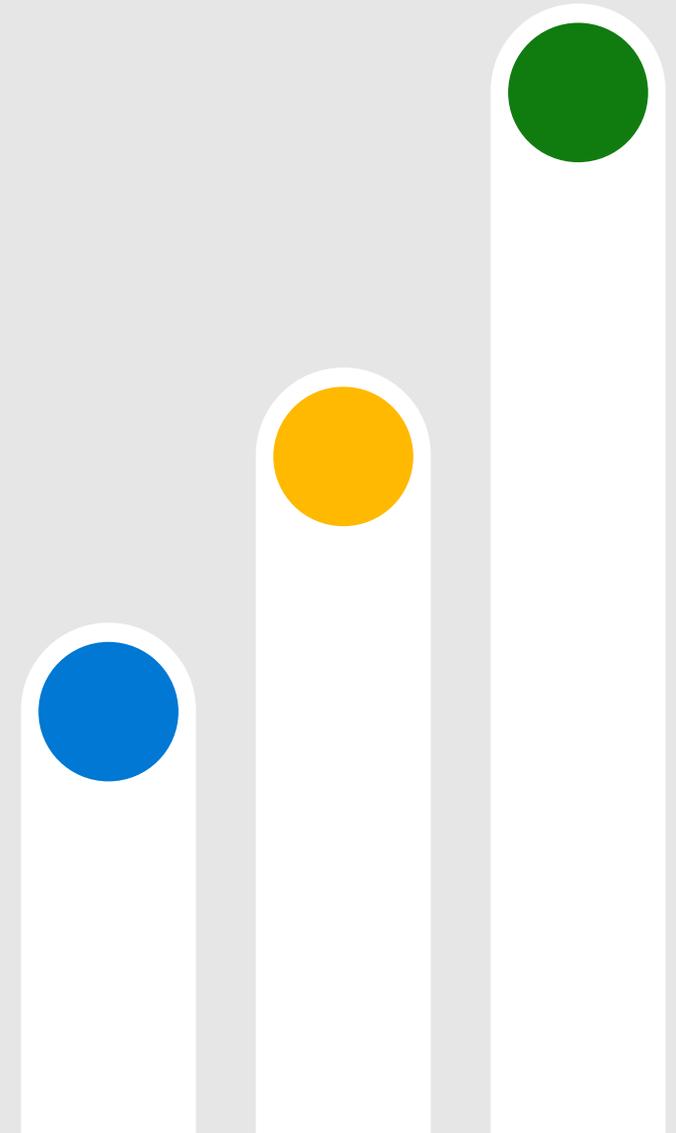


# Milestones and Deliverables

Admin Configuration

User Experience

Deep Dive



# Deliverables, Scope, and Requirements

# Private Preview

## Deliverable

**Entra admins** can enable cross-cloud via Entra's cross-tenant access policies to support cross-cloud authentication.

**Purview admins** can set external **users** and **mail domains** in label permissions to enable external secure collaboration.

**Users** can apply a label with **admin-defined permissions** to a file and share with users across the cloud boundary.

**Users** can apply a label with **user-defined permissions** for a **specific user** or **mail domain** to a file and share with users across the cloud boundary.

**Users** can receive a file with admin- or user-defined permissions from a cross-cloud partner and successfully decrypt.

**Word, Excel, and PowerPoint only.**

# Public Preview: ETA July 31st

## Deliverable

**PDF Support:** Targeting support in Microsoft Edge.

Support for guest members.

Support for 21-Vianet

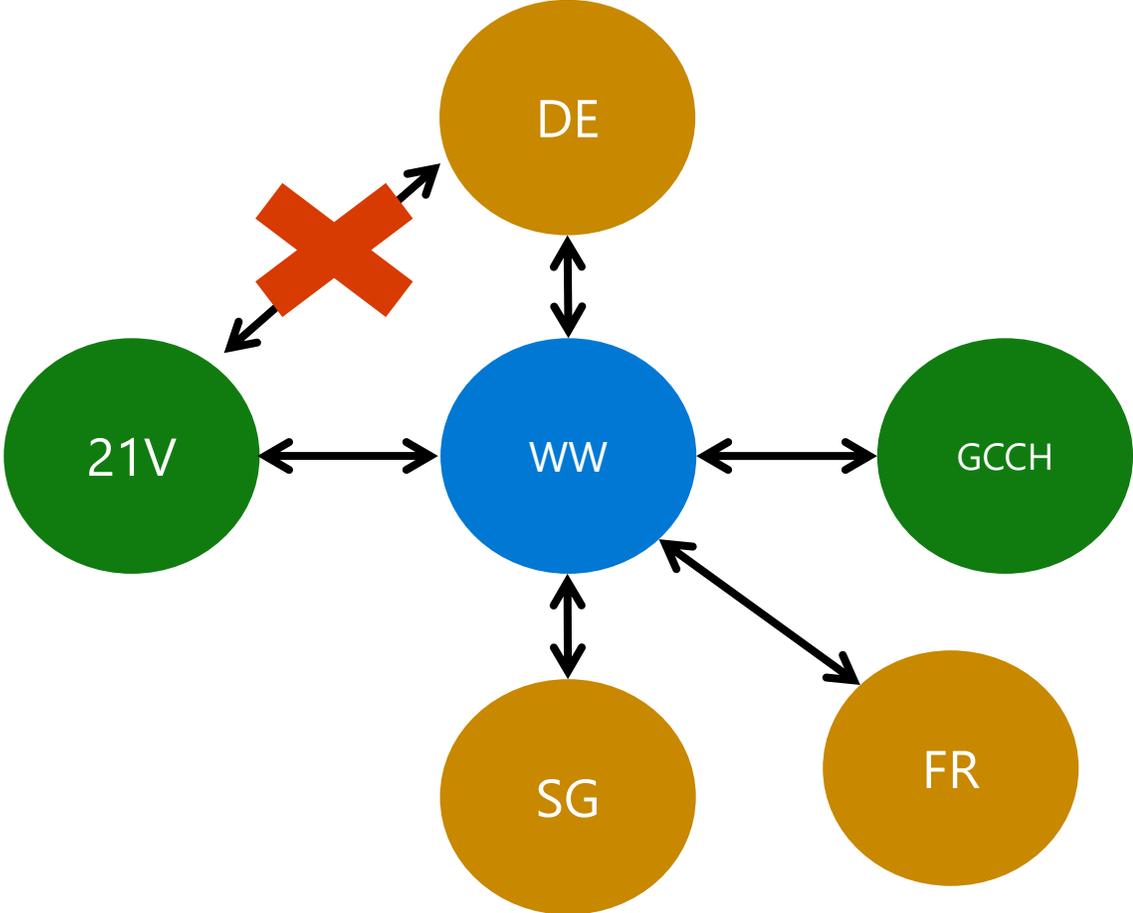
# General Availability: September 30th

- Quality and performance fixes.

# Supported Clouds

Sovereign clouds are "spokes" off worldwide.

No plans to support sovereign-to-sovereign connections.



	Existing Sov Clouds
	Future Sov Clouds

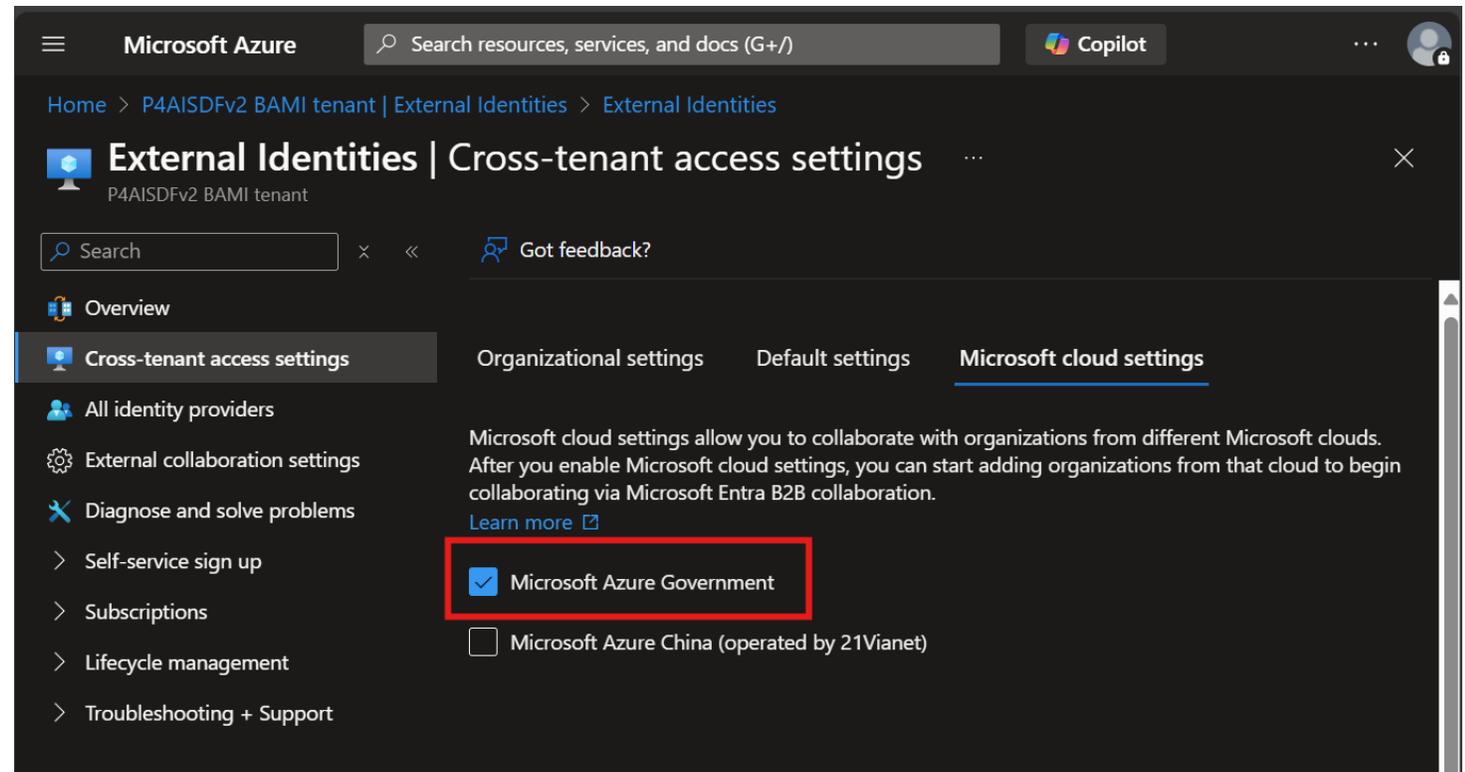
# Requirements

- Administrators must define explicit, bidirectional tenant access policies via cross-tenant access settings (XTAP).
- Clients **consuming** content across the cloud boundary require M365 Apps version 2402 or Office 2024 *with* MIP SDK enabled (default).

# Entra Admin Configuration

# Cross-Tenant Access Settings (XTAP)

- Entra requires explicit opt-in for cross-cloud access.
- Microsoft Azure Government must be enabled from Commercial and vice versa.



# Add Organization to XTAP

+ Add organization Refresh Columns

Use cross-tenant access settings to manage collaboration with external Microsoft Entra tenants. For non-Microsoft Entra tenants, use collaboration settings. [Edit or view collaboration restrictions](#)

Organizational settings are cross-tenant access settings you've configured for specific Microsoft Entra tenants. Any Microsoft Entra tenants not listed here will be the default settings. [Learn more](#)

## Add organization

Cross tenant settings

Add an external Microsoft Entra tenant by typing one of its domain names or tenant ID if from another Microsoft cloud.

# Trust Settings

- Trusting multifactor auth will be required in most cases.
- Admins may exclude external users from MFA. Not recommended.

B2B collaboration   B2B direct connect   Trust settings   Cross-tenant sync

Configure whether your Conditional Access policies will accept claims from other Microsoft Entra tenant tenants except those with organization-specific settings.

You'll first need to configure Conditional Access for guest users on all cloud apps if you want to require [Learn more](#) ↗

Default settings

Customize settings

Trust multifactor authentication from Microsoft Entra tenants

Trust compliant devices

Trust Microsoft Entra hybrid joined devices

# Inbound Access Settings (Optional)

**B2B collaboration**   B2B direct connect   Trust settings   Cross-tenant sync

B2B collaboration inbound access settings determine whether users from f67881e6-0aab-4231- whether f67881e6-0aab-4231-bbd6-41f79d75f151 users and groups can be invited to your orga  
[Learn more](#)

Default settings

Customize settings

External users and groups   **Applications**

Access status

Allow access

Block access

Applies to

All applications

Select applications

[Add Microsoft applications](#)

[Add other applications](#)

Name	Remove
Microsoft Rights Management Services	

# Outbound Access Settings (Optional)

Home > P4AISDFv2 BAMI tenant | External Identities > External Identities | Cross-tenant access settings >

## Outbound access settings - f67881e6-0aab-4231-bbd6-41f79d75f151

**B2B collaboration**   B2B direct connect   Trust settings

B2B collaboration outbound access settings determine whether your users can be invited to f67881e6-0aab-4231-bbd6-41f79d75f151 for... specify whether your users and groups can be invited to f67881e6-0aab-4231-bbd6-41f79d75f151 and the external applications they can... [Learn more](#)

Default settings

Customize settings

Users and groups   **External applications**

Access status

Allow access

Block access

### Applies to

All external applications

Select external applications

[Add Microsoft applications](#)

[Add other applications](#)

Name	Remove
Microsoft Rights Management Services	

[Save](#)   [Discard](#)

# Purview Admin Configuration

# Purview Label Configuration

Microsoft Purview

Search

Copilot

1

TM

## Edit sensitivity label

- Label details
- Scope
- Items**
- Access control
- Content marking

Assign permissions

Assign

The settings for this label apply to the following files.

User access

Never

Allow of

### Assign permissions

Only the users or groups you choose will be assigned permissions to use the content that has this label applied. You can choose from existing permissions (such as Co-Owner, Co-Author, and Reviewer) or customize them to meet your needs.

- + Add all users and groups in your organization
- + Add any authenticated users ⓘ
- + Add users or groups
- + Add specific email addresses or domains ⓘ

morrisavenue.us

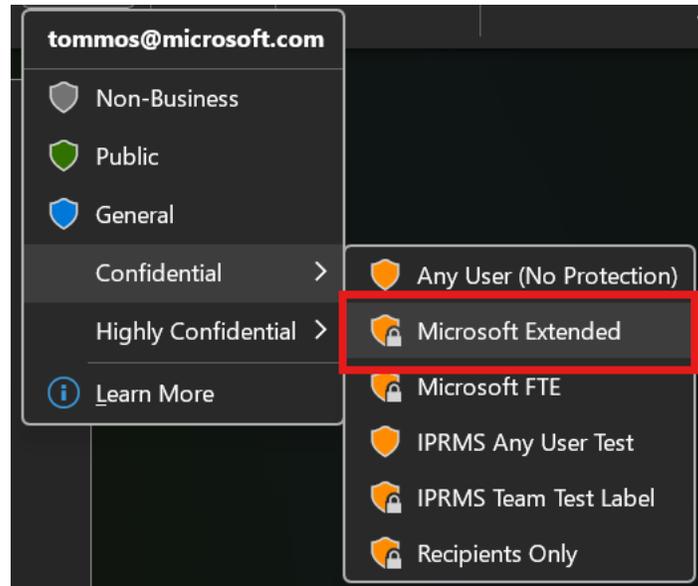
Add

User Experience

# User Experience: Publisher

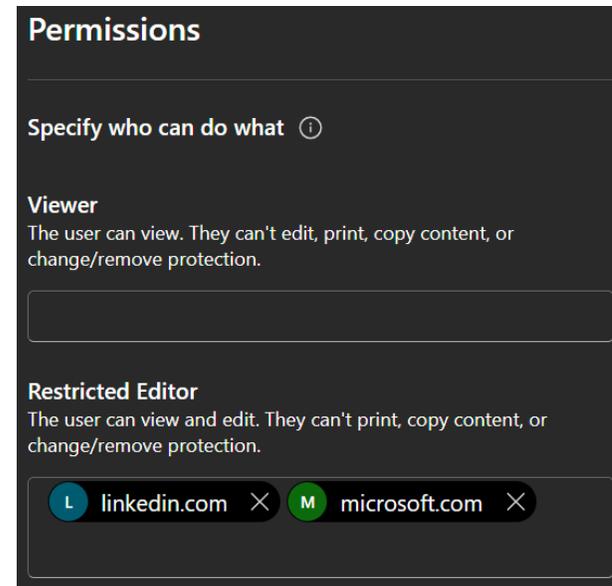
## Admin-defined

- No change. Apply the appropriate label.



## User-Defined

- Add the mail domain or user.



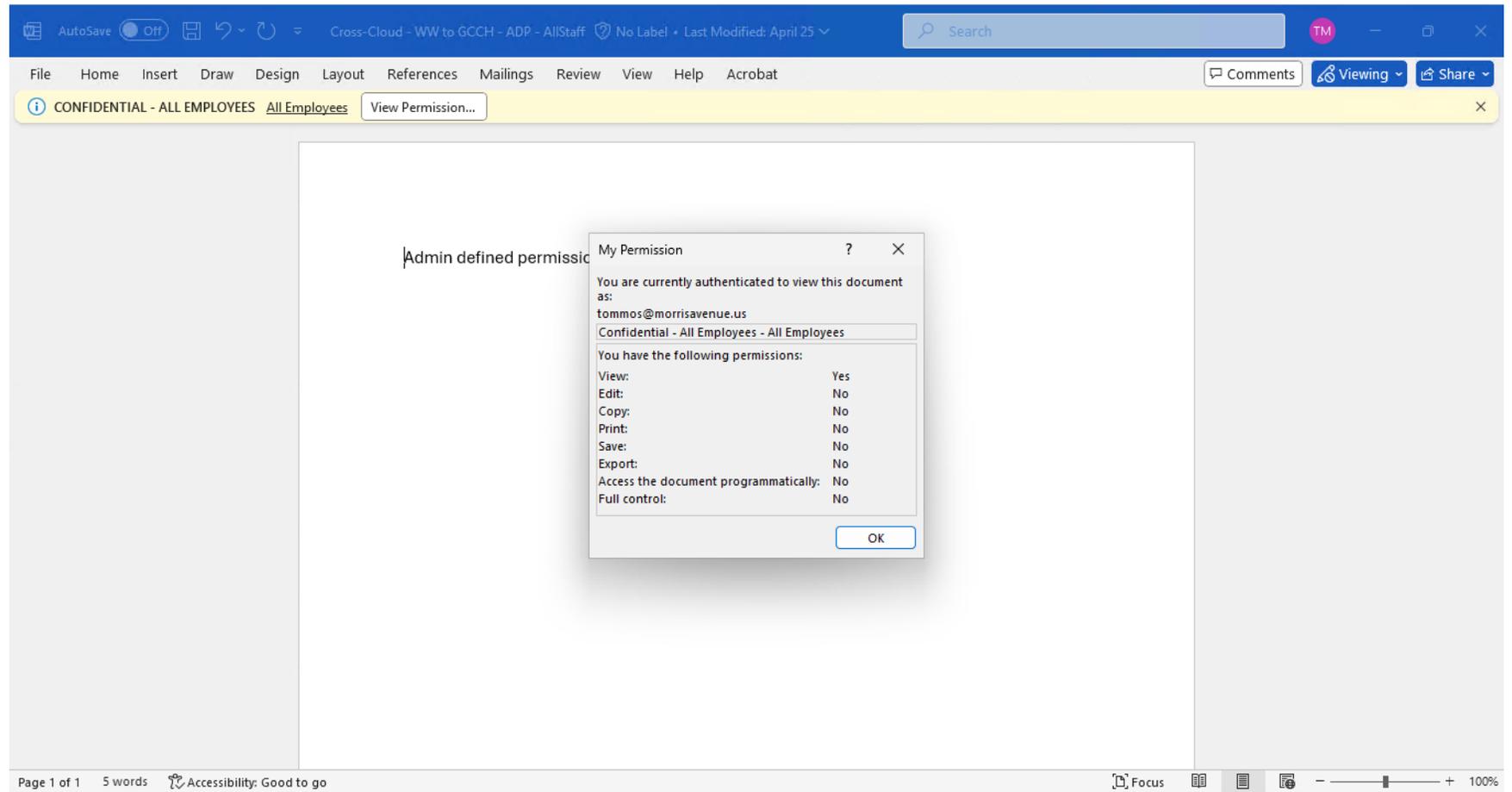
### Change:

Cross-cloud requires adding email domains for all users.

LinkedIn.com doesn't grant all Microsoft access.

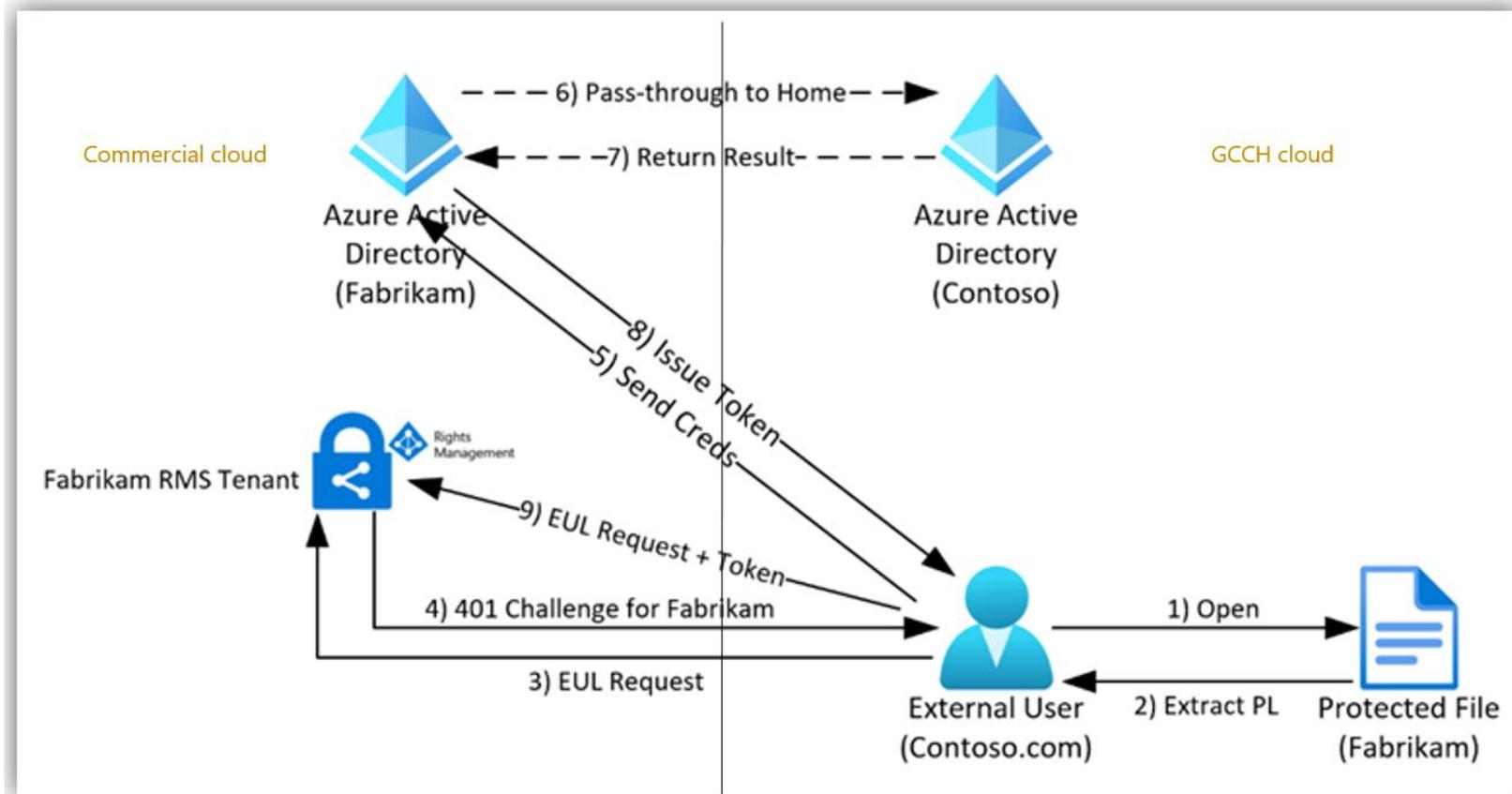
# User Experience: Consumer

- No changes!



Deep Dive

# Authentication



# Authorization

Feature makes use of two optional claims.

Claim	Returns
verified_primary_email	The <b>verified</b> primary SMTP for the user.
verified_secondary_email	The <b>verified proxyaddresses</b> for the user.

```
"ver": "2.0",  
"verified_primary_email": [  
  "tommoser@p4aisdfv2bami.onmicrosoft.com"  
],  
"verified_secondary_email": [  
  "tom3@p4aisdfv2bami.onmicrosoft.com",  
  "tom2@p4aisdfv2bami.onmicrosoft.com",  
  "tom1@p4aisdfv2bami.onmicrosoft.com"  
]  
}.[Signature]
```

**The presence of these claims in passthrough token eliminates the need for cross-cloud HPA call.**

# Authorization: Exact Match by User

Claim	Value		Label Rights
verified_primary_email	bob@contoso.us	 	bob@contoso.us
verified_secondary_email	bob.smith@contoso.us		bob@contoso.com

Claim	Value		Label Rights
verified_primary_email	bob@contoso.us	 	bob@contoso.us
verified_secondary_email	bob.smith@contoso.us		bob.smith@contoso.us

Claim	Value		Label Rights
verified_primary_email	bob@contoso.us		<u>alice@contoso.us</u>
verified_secondary_email	bob.smith@contoso.us		alice@contoso.com

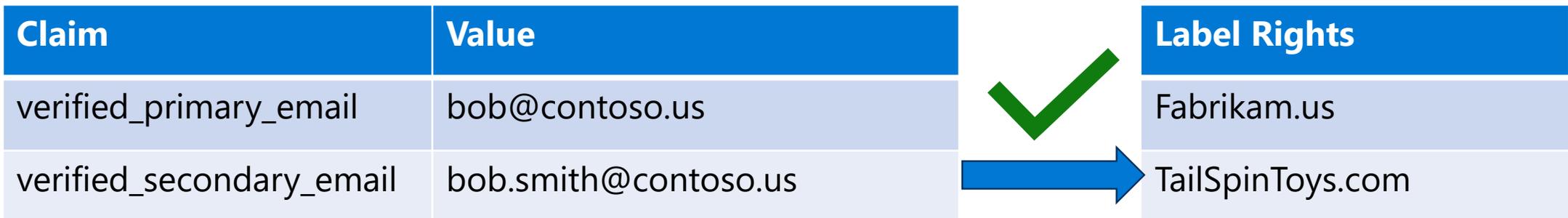
# Authorization: Tenant-based Sharing – Same Cloud

## Contoso Verified Domains

Contoso.us

Fabrikam.us

With HPA call, we use *any* verified domain to grant access, regardless of user mail suffixes.



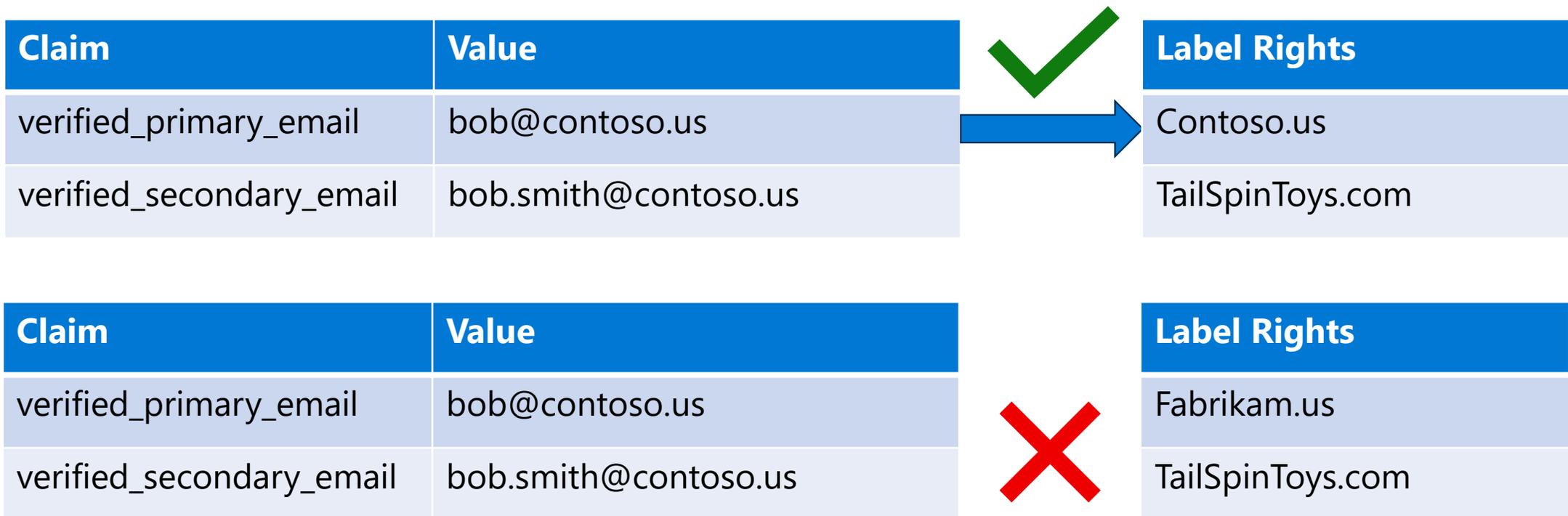
# Authorization: Tenant-based Sharing – Cross Cloud

## Contoso Verified Domains

Contoso.us

Fabrikam.us

Without the HPA call, we have only the verified domains that **map to a user's email addresses**. We cannot enumerate all domains for the home tenant.



# Domain Sharing Changes

- **Same cloud b2b** sharing using "AllStaff" results in all users in the org having access to the content, regardless of mail suffix.
- **Cross-cloud b2b** sharing using "AllStaff" result in mail being accessible **only** to users with a mail suffix that matches the AllStaff entry.

# Data Egress and Storage

- Only data egress is what's stored in the access token.
- Admins must enable feature and data egress is admin/user initiated, meeting egress requirements.

# Cross-Cloud Protected File Consumption

Tom Moser  
Principal Product Manager

